

TURLOCK POLICE DEPARTMENT

2019 ANNUAL REPORT

CHIEF OF POLICE NINUS C. AMIRFAR



K9 Varick

Born 2014 - In Service 2016 - End of Watch November 20, 2019



Varick was paired with his handler, Officer Nim Khamo, in 2016 when the K9 Unit was reinstalled at the Turlock Police Department. In Early 2019, a tumor was discovered in Varick's jaw that was determined inoperable. The tumor quickly grew, affecting Varick's health and quality of life. Varick passed over the Rainbow Bridge on November 20, 2019.

Varick was more than just a K9, he was a part of the TPD family.

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2019 Highlights



January

Long-term VIPs, Bill and Ruth White, retired as Volunteers after over 13 years of volunteering with the department.



Every year, Megann Scott brings in treats for Officer Dusel on the anniversary of when he issued her a seatbelt ticket that saved her life. A few days after the initial ticket, Megann was involved in a serious vehicle collision, that if she wouldn't have had her seatbelt on due to her being cited a few days earlier, most likely would have cost her life.



Girl Scout Troop #4012 stopped by the police department for a tour!



Officer Sarah Mires participated in the Unity Tour in honor of the fallen Newman Police Corporal Ronil Singh. The Unity Tour is a 250 mile bicycle ride over several days, beginning in Portsmouth, Virginia, ending at the National Law Enforcement Officers Memorial in Washington DC.



Blake Rose was recognized after his heroism for saving his mom's life. Blake's mom was having a stroke and Blake was the only other person in the home with her at the time. He recognized her symptoms and quickly sought help.



By December, five Patrol vehicles had been replaced, according to the annual vehicle replacement schedule, to new Chevy Tahoes.



Turlock Police Community Service Officers, Volunteers and Police Officers were distributed across multiple TUSD campuses to welcome students back to school on their first day of the new school year!

2019 by the #'s

TURLOCK POPULATION
OF

73,874

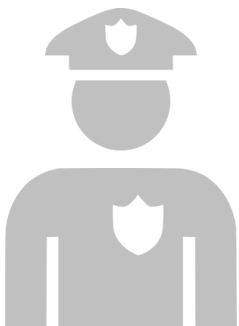
TURLOCK JURISDICTION IS
16.88
SQUARE MILES

81 BUDGETED
SWORN OFFICERS

1.10 Officers
PER

1,000

RESIDENTS



PATROL OFFICERS HAD

46,036

DISPATCHED CALLS IN 2019

3,372

ARRESTS



DISPATCH RECEIVED

117,701

TOTAL PHONE CALLS,
OF THOSE, 33,482
WERE 9-1-1 CALLS
(92 PER DAY AVG.)



37

BUDGETED FULL-TIME
SUPPORT STAFF

20

BUDGETED PART-TIME
SUPPORT STAFF

23

VOLUNTEERS

CITY GENERAL FUND
FY 19/20

\$40,904,671

POLICE DEPARTMENT FY
BUDGET 19/20

\$21,631,613



THE TRAFFIC SAFETY
UNIT, CONSISTING OF 1
SERGEANT AND 2
OFFICERS, ISSUED

2,539

CITATIONS



3,008

ANIMAL CONTROL
CALLS FOR SERVICE

Org. Chart



Chief Amirfar

Executive Admin. Assistant (1)
 Admin. Assistant (1)
 PT Background Investigator (5)

Blue = Allocated
 Red = Not Filled

Field Operations
 Cpt. Pacheco

Secretary (1)



Special Operations
 Cpt. Williams

Business Unit Supervisor (1)
 PT Clerical (1)
 Secretary (1)

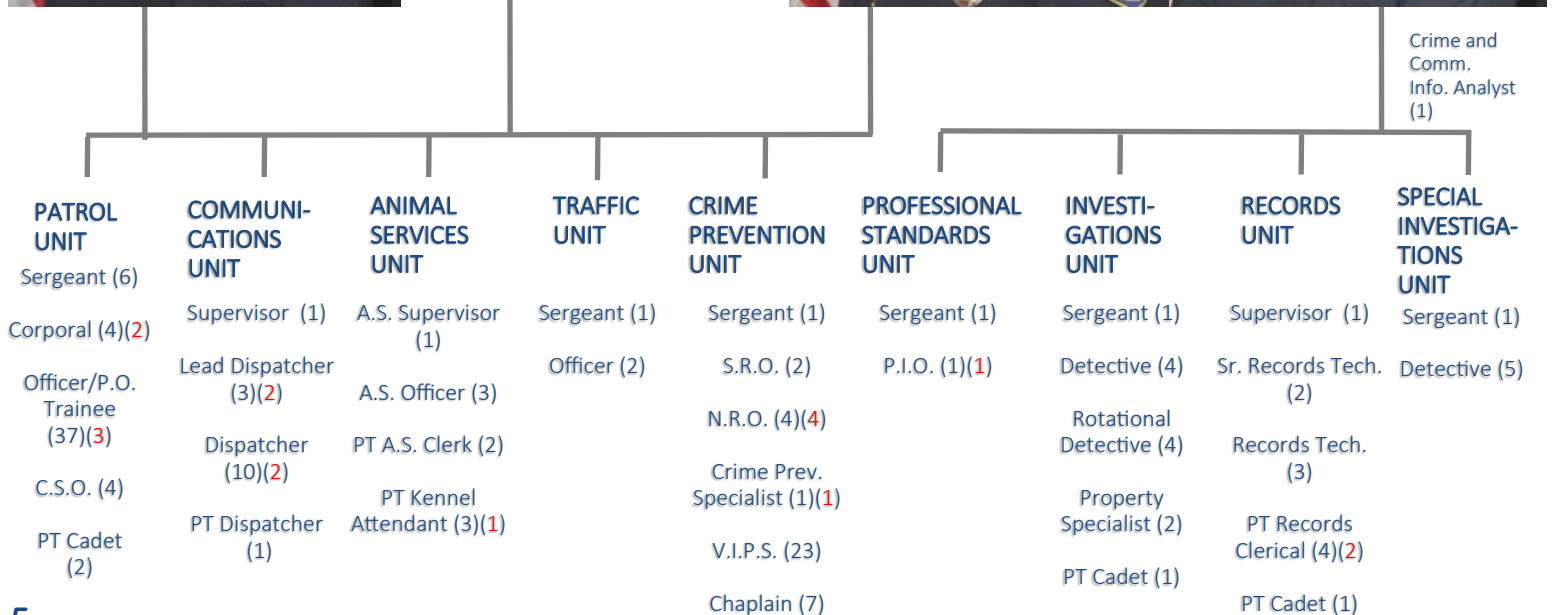


Lt. Mercado

Lt. Webb

Lt. Cervenka

Lt. Silveira



Chief of Police

I am very proud of the men and women of the Turlock Police Department for their efforts in 2019, and present to you, our community, our 2019 Annual Report. Your police department consists of police officers and professional support staff, all of whom are dedicated to our community and have enjoyed all of the community outreach and support we have received for 2019 from our citizenry.

I ask you to review this annual report and hope you take great satisfaction in all that we have endeavored to provide our community. I also ask you to reflect, as you each are an integral part of your police department, and we could not do our jobs without your support and assistance.

We continue to strive to provide the best service we can to ensure we have a safe and prosperous community. While we have been unable to operate in a proactive manner due to budget constraints, we have found ways to enhance our services through technology. Our online reporting has assisted us in reducing some of the calls for service. This has allowed us to redirect our resources to crimes in progress.

Your police department can be so much more and my hopes are that you, our community, can make this happen. My hopes are that we can again move to a proactive department with staffing to address criminal activity regarding gangs, weapons, human trafficking, neighborhood and quality of life issues, traffic safety, school safety, business watches and safety programs, Open House, National Night Out, just to name a few of the proactive programs.

The statistical data is just a snapshot of our efforts to ensure that our community remains a safe and wonderful place to live, shop and do business. We have and continue to strive to ensure transparency regarding everyday activities. We remain focused on providing daily interactions through our website and through our social media sites. It is through these efforts of transparency and information sharing that we built a level of trust and collaboration with our community.

Our efforts over the years to reduce crime have been very successful, as we have utilized almost a million dollars in overtime towards proactive programs which resulted in a 2018 overall crime rate drop of 4% from the previous year (2017), which had a crime rate decrease of 5% from 2016 and our 2016 crime rate decrease of 7% from 2015. While our staffing numbers were very low, we utilized overtime to fund these proactive programs. This was done for several reasons, the first was to show what could be done with a proactive rather than reactive police department. The second was to show our community we care and we were willing to forgo time with our families to work twelve to fifteen-hour workdays with very little time off. Third, was to provide additional



programs to build trust with our community that was solely funded through overtime. These resulted in a level of service that provided safety, security, trust and a reduction in crime.

Unfortunately, in March of 2019, our budget was drastically reduced as were numerous positions. This resulted in the halt of almost all proactive enforcement and outreach programs. The result was and currently is a reactive police department and a 4% increase in the crime rate for 2019.

Our number one priority is keeping our community safe. We strive each and every day to ensure that we can meet the basic life safety demands of our community in order to preserve the peace and our quality of life. Your police department is part of our community and our community is part of your police department. This is the concept of community policing, working together, to establish trust and accountability. There is no one person or service that can achieve community policing. We do this together, as a community, and only with this approach can we all benefit. You can rest assured that your police department will always be there for you and do everything possible to insure a safe community for us all. Our community's safety is our top priority, and we will always strive to meet that priority

I want to thank you for all of your support through my thirty-one plus years of service and with thirty plus years of service to the city of Turlock. It is with a heavy heart that I say good bye as your Chief of Police. I know that your police department will continue to serve you well as that is what TPD is about; service and community!

Our humanity, empathy and sympathy, will never cease to be a part of our commitment to protect all life, "Our community is our police department and our police department is our community."

"Your dedicated police officers will always stand with you to support you, stand alongside you to comfort and help you, and when the time comes, we will stand in front of you as your guardian and shield to protect you and if necessary, do so with our lives."

Sincerely,



Chief's Office



Administration, also known as the Chief's Office, oversees the divisions of the police department. The office is responsible for communicating the mission statement of the department, all correspondence to and from the department, community outreach and professional standards. The office is directly responsible for personnel operations, staffing and internal affairs. The office has a variety of other responsibilities including developing and communicating the policies and activities of the department and the overall health of the department. The office strives for professionalism and to provide quality customer service to the community as well as our internal customers.

The office encompasses the Chief of Police, Executive Administrative Assistant, Administrative Assistant and a volunteer.

Backgrounds

By law and Police Department policy, anyone working or volunteering within the Police Department, including employees of other departments who have on-going access to the police department and as a result may come in contact with criminal justice information, must undergo and pass a comprehensive background investigation before being granted access. Additionally, the California Commission on Peace Officer Standards and Training (P.O.S.T.) sets specific background investigation dimensions for Police Officers and Emergency Services Dispatchers. A P.O.S.T. audit of Police Officer and Emergency Services Dispatcher background files occurs on an annual to bi-annual basis.

By Department of Justice and Fire Department policy, all Firefighters, other Fire Department personnel assigned to the Public Safety Facility and Fire Explorers must undergo and pass a comprehensive background investigation. Starting in May 2011, the Turlock Police Department Background Investigations Unit began doing background investigations for the Turlock Fire Department.

Below is a breakdown of the unit’s activities during the calendar year 2019. There are some cases listed below that were received in 2019, but not yet completed. These cases are labeled as number continuing.

In addition to the background investigation process, the Background Unit types many of the background investigation reports and letters generated by the unit.

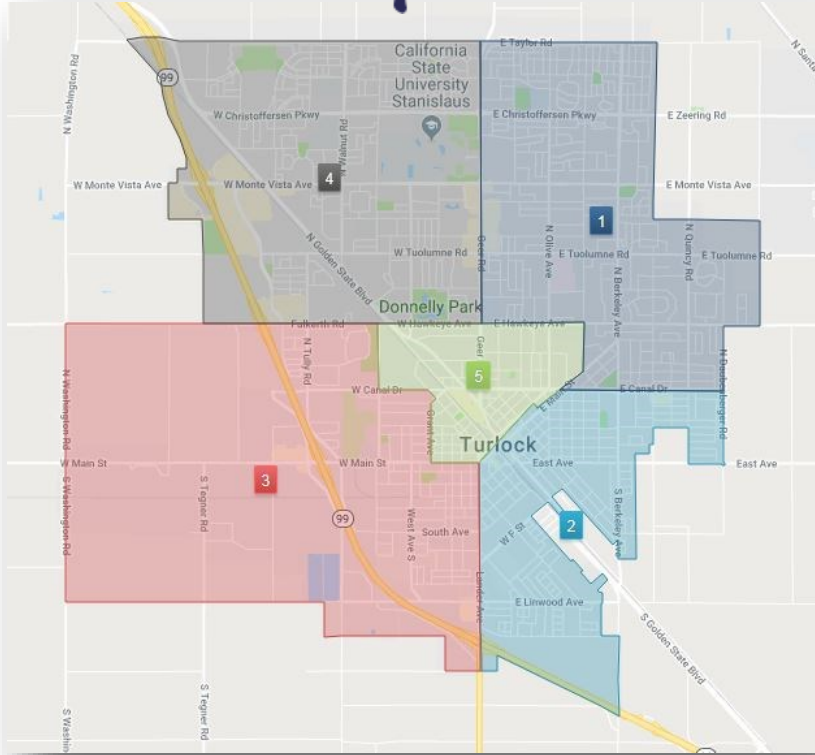
Background Investigators also assist Human Resources with processing all received Turlock Police employment applications in order to assist with expediting the application and interview process.

Investigators also assist the Chief’s Administrative staff by meeting with Background Investigators from other agencies who visit the Department to view Turlock Police Department background and employment files. Background Investigators, on occasion, also complete pre-employment background investigations on applicants for other City positions as requested by the City Manager.

The Background Investigations Unit of the Turlock Police Department is under the management oversight of Mary Sousa, Executive Administrative Assistant to the Chief of Police, and consists of five part-time Background Investigators, George Gillispie, Richard Duroy, Linda Bradley, Sherry Huskey and the newest investigator Ramon Godoy. On November 1, 2019, retired Turlock Police Sergeant Ramon Godoy became the fifth part-time Background Investigator. Ramon has over twenty-nine years of experience as a Police Officer. Each Investigator has completed forty hours of Background Investigator training as approved by P.O.S.T. and receives annual updated training.

CATEGORY	RECEIVED	COMPLETED	CONTINUING	POSITIVE BACKGROUND	DISQUALIFIED	WITHDREW	BACKGROUND DISCONTINUED
POLICE OFFICERS	41	31	10	16	9	3	3
POLICE SUPPORT STAFF	32	29	3	20	5	4	0
POLICE VOLUNTEERS, INTERNS & EXPLORERS	50	45	5	35	7	1	0
FIREFIGHTERS	4	4	0	3	1	0	0
FIRE SUPPORT STAFF	1	1	0	1	0	0	0
FIRE VOLUNTEERS, INTERNS & EXPLORERS	1	1	0	1	0	0	2
TOTAL POLICE AND FIRE INVESTIGATIONS	129	111	18	76	22	8	5

Field Operations

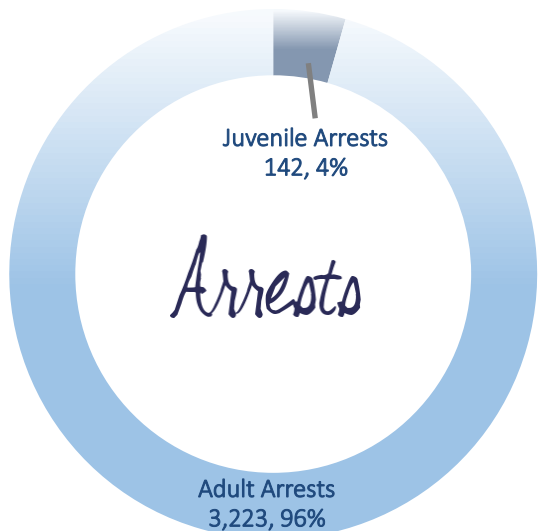


The Field Operations Division consists of Uniformed Patrol, Traffic Safety Unit, Major Accident Investigation Team, Neighborhood Resource Officer, Crime Prevention, Communications, Animal Services, School Resource Officers, K9 Unit, Field Training Program, Recruitment, Critical Response Team, Bicycle Patrol, Honor Guard, Volunteers in Police Services (V.I.P.S.), Chaplains, Peer Support, Police Explorer Program and Fleet Acquisition and Maintenance.

The division is headed by Captain Miguel Pacheco and Lieutenants Joey Mercado, Stephen Webb and Neil Cervenka who serve as Watch Commanders. This year, Lieutenant Webb retired in November, which led to the promotion of Lieutenant Holeman.

The Field Operations Division's main role is that of First Responder. While we have had many challenges in the form of filling allocated positions, injuries and budgetary constraints, the division has stayed focused on their first responder mission, protection of life being paramount. We have found ways to change reporting and response protocols in order to increase efficiency with the resources we do have. We have also revamped our Field Training Program to ensure we operate at the highest efficiency possible, without sacrificing the high quality Turlock deserves in its Police Officers.

Field Operations Secretary Dominique Sanchez provides a wide variety of administrative support to the Field Operations Captain, Lieutenants and Patrol staff. Some of the day-to-day duties include managing fleet maintenance, maintaining seniority list, subpoenas, compose updates for command staff (staffing levels, mandate tracking, critical overtime tracking, employee evaluation tracking, etc.), order/create Patrol forms, order supplies, business card ordering, and proofread/compose letters for Patrol, etc.



	2018	2019	% Chg. 2019 vs 2018
Use of Force Incidents	29	17	-41.4%
Arrests	3,774	3,372	-14.6%
% of Force Used by	0.8%	0.5%	



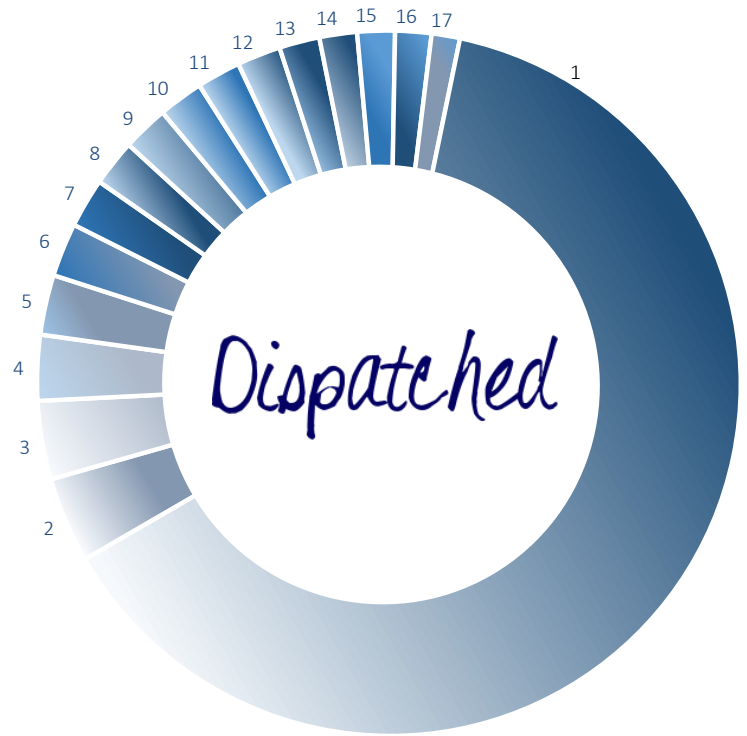
Patrol

Turlock is divided into five beats, which are assigned to Officers for each shift to Patrol. In each beat, there are two main ways that Officers respond to a call. First, would be a dispatched call for service, which is generated by someone calling the Communications Unit requesting an Officer. The other way would be a self-initiated call that the Officer generates. For example, if an Officer is driving down the street and then is flagged down by someone for assistance, that would be a self-initiated activity because it did not originate with someone calling the Communications Unit.

The year 2019 held many challenges for the Patrol Unit. A significant reduction in the police department's budget had a direct impact on Patrol and all the proactive services that used to be implemented utilizing overtime funds. For example, the Community Assistance Response Engagement (C.A.R.E.) Team had to be frozen because of lack of funds to support Officers in this extra assignment. Another impact of the reduced budget reflected the allotted number of Officer positions held. In the beginning of the 2019 year, there were 84 allotted Police Officer positions; which, with the population of 73,874 for Turlock, calculated 1.14 Officers per 1,000 residents in the city. In June, the allotted positions were reduced to 82, leaving the coverage of Officers to residents at 1.11 per 1,000. Again in July, the allotted positions were reduced to 81, leaving 1.10 Officers per 1,000 residents. In addition, one position was held, to be filled in July 2020, reducing Officers to 80.

In 2019, Patrol Officers responded to 46,036 calls for service, a -2.8% decrease from 2018. There were 54,506 self-initiated calls, a +19.1% increase since 2018.

Generated from those calls from citizens and self-initiated calls, 10,368 reports were completed by Officers, -7% from the 11,146 reports taken in 2018. Arrests totaled 3,372, a decrease -10.7% from the previous year. Of those total arrests, 3,223 were adults and 149 were juveniles.

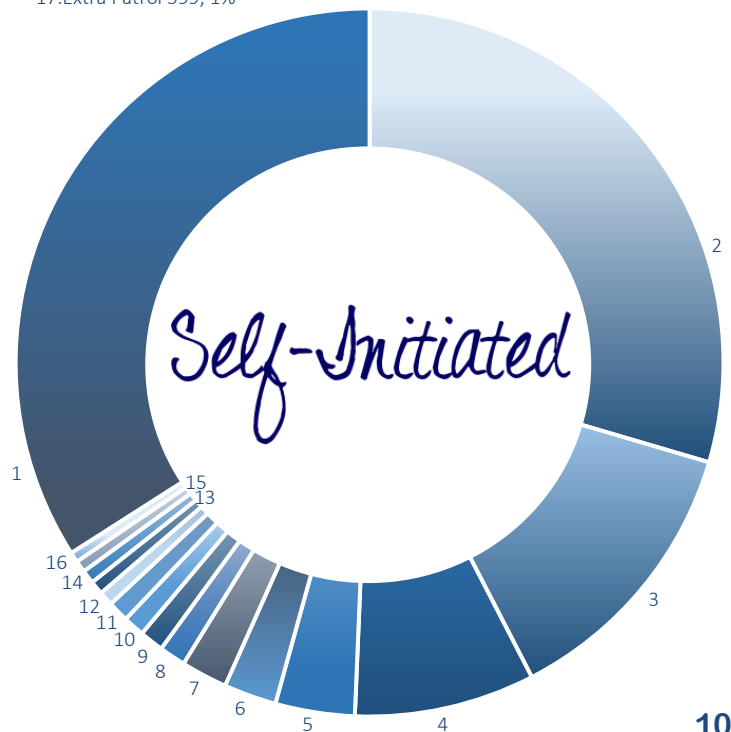


Dispatched

1. All Other Dispatched Calls, 29,168, 63%
2. Suspicious Person 1,812, 4%
3. Disturbance Verbal 1,654, 4%
4. Security Check 1,384, 3%
5. Trespass 1,266, 3%
6. 911 Hang Up 1,133, 2%
7. Disturbance 1,041, 2%
8. City Ordinance 984, 2%
9. Dangerous Driver 977, 2%
10. Disturbance Noise 953, 2%
11. Susp. Vehicle/Person 929, 2%
12. Code 6/Investigation 925, 2%
13. Suspicious Incident 855, 2%
14. Larceny 796, 2%
15. Commercial Alarm, 794, 2%
16. Assault and Battery, 766, 2%
17. Extra Patrol 599, 1%

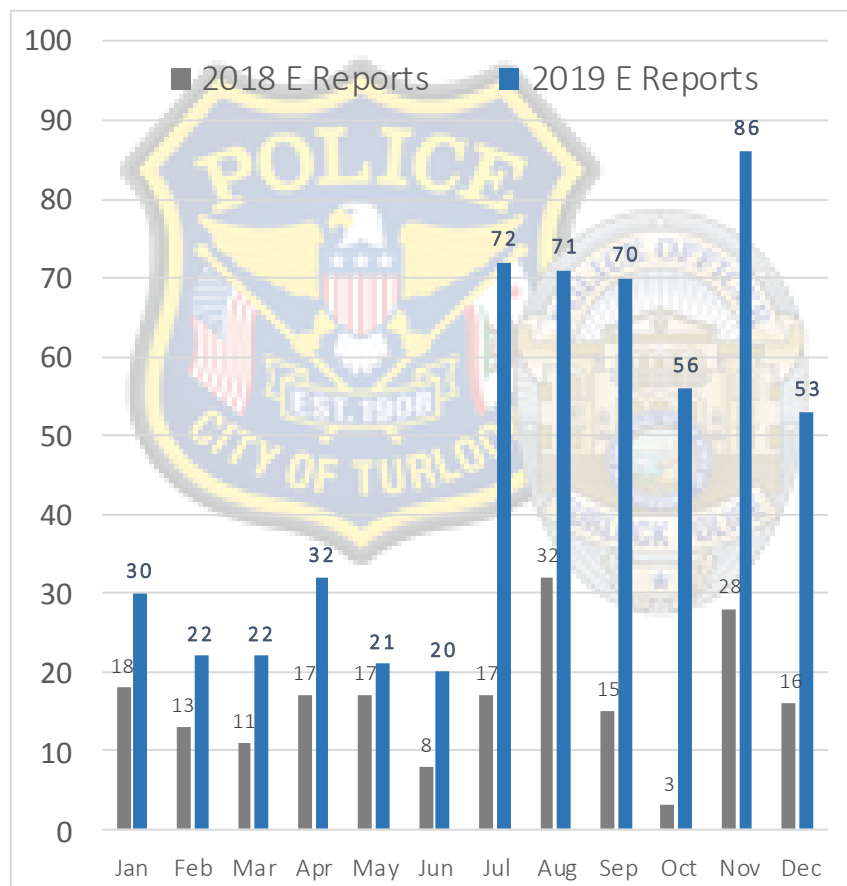
Self-Initiated

1. All Other Self Initiated Calls, 18,554, 34%
2. Extra Patrol 16,107, 30%
3. Report Writing 7,014, 13%
4. Traffic Stop 4,494, 8%
5. Code 6/Investigation 1,976, 4%
6. Special Detail 1,312, 2%
7. Commercial Check 1,153, 2%
8. Subpoena Service 660, 1%
9. Parking Cite 601, 1%
10. Suspicious Person 532, 1%
11. Warrant Service Arrest 521, 1%
12. Bike Stop 360, 1%
13. Traffic Offense 340, 1%
14. Suspicious Vehicle/Person 336, 1%
15. Abandoned Vehicle 294, 1%
16. City Ordinance 252, 1%



E-Reporting

	2018 E Reports	2019 E Reports	% Change
Jan	18	30	67%
Feb	13	22	69%
Mar	11	22	100%
Apr	17	32	88%
May	17	21	24%
Jun	8	20	150%
Jul	17	72	324%
Aug	32	71	122%
Sep	15	70	367%
Oct	3	56	1,767%
Nov	28	86	207%
Dec	16	53	231%
Grand Total	195	555	185%



E-reporting was refreshed in July 2019, to allow victims to report a non-emergency crime with no suspect information. Due to the reduction in staffing, non-priority calls with no suspect information are now being reported online. This relieved the high level of calls for service that the minimum staffing on Patrol were struggling to keep up with on a daily basis.

An example, if someone broke into a vehicle overnight and there was no information on the suspect, this would qualify for an e-report..

This service helped Officers tremendously by filtering out calls for service that did not need an Officer response, as well as providing a convenience to victims to report a crime online.

E-reports are routed to Community Service Officers, who determine if a Police Officer is needed to make contact with the victim regarding their report for additional information.

Qualifying crimes for an E-report are:

- Fraud/Forgery
- Harassing Phone Calls
- Identity Theft
- Lost, Stolen or Vandalized Property
- Theft of Property Inside a Locked or Unlocked Vehicle
- Theft from a Storage Unit
- Theft from an Unlocked Garage

E-Reports can be completed on the police department's website, under "Report a Crime."

Traffic Safety Unit

In late 2019, the Traffic Safety Unit was the recipient of a grant from the Office of Traffic Safety Selective Traffic Enforcement Program (S.T.E.P.) which will run until September of 2020. Some notable operations and equipment include:

- Traffic Safety Details
- DUI Saturation Patrols
- Motorcycle Enforcement
- General Traffic Enforcement
- Distracted Driving
- Seatbelt Enforcement



Some other noteworthy events in 2019 include:

- Model "A" Swap Meet
- Safe Kids Coalition Meetings and Events
- Every 15 Minutes Program
- Pentecost Parade
- Fourth of July Parade
- Stanislaus County Fair
- Annual Downtown Christmas Parade

	2018	2019	% Chg '19 vs. '18
Total Reportable Collisions	930	893	-4%
Fatalities	6	6	0%
Injury Accidents	306	367	+20%
Non-Injury Accidents	608	487	-12%
Violations Cited by T.S.U.	2,821	2,539	-10%
Parking Citations all T.P.D.	656	957	50%

In 2019, the Traffic Safety Unit continued with the objective to reduce injury collisions involving motorists, pedestrians and bicyclists after a sharp rise in these types of collisions in 2017. Roadside message boards, radar trailer and decoy cars were deployed on a regular basis to educate motorists and help bring awareness. With just two motor Officers and a Sergeant, this was a daunting task but with the help of Cadets, the unit was able to get the equipment deployed. In addition, weekly educational posts were put on the department social media pages to further the reach of traffic safety information to the public. Traffic collisions reduced in 2018, which was great but resulted in no grants rewarded to the department for overtime details to focus enforcement further in 2019.

The Traffic Safety Unit also coordinated the County Integrated Traffic Enforcement (C.I.T.E.) team. The team consists of Officers and motor Officers from six agencies throughout Stanislaus County. In 2019, there were eleven traffic enforcement operations conducted in Stanislaus County.

As part of the Traffic Safety Unit, the unit Officers are also on the Major Accident Investigation Team (M.A.I.T.). M.A.I.T. was called out four times in 2019, to respond to major collisions and to follow-up with two additional major collisions that Patrol handled.

School Resource Officers

The Turlock Police Department School Resource Officer (S.R.O.) program consists of two Police Officers responsible for providing high visibility law enforcement presence and crime prevention programs at Turlock High School and Pitman High School. They work closely with school administrators in order to foster a safe learning environment for students and staff.

The 2019-2020 school year marks the fourth year of the four-year assignment rotation for S.R.O. Mark Alberti at Pitman High School and S.R.O. Matthew Ulrich at Turlock High School.

Turlock Police School Resource Officers play a crucial role in developing a positive reputation between Police Officers and the Turlock youth.

The S.R.O. program was developed in order to build a relationship among students and Police Officers, based on a foundation of trust. The program was designed not only for the benefit of the students to understand the role of Police Officers, but to also benefit Police Officers as a reminder that we were all once kids too.



S.R.O.'s are tasked with providing school safety, mentoring through role modeling and participation in school functions such as after school sports, assemblies and special events. They are tasked with organizing the annual Every 15 Minutes event that exposes students, staff and parents to the realities and life changing events caused by drunk driving. S.R.O.'s typically stay out of school discipline issues but provide education and mentoring as an alternative to dealing with criminal complaints.



S.R.O. Ulrich has worked closely the past year with Turlock High School staff and administrators during the renovation project to the science wing at Turlock High School, which created some new challenges for security and safety. S.R.O. Ulrich successfully assisted in coordinating the "Every 15 Minutes" program for Turlock High School. He coached track during the 2019 season which continued positive relationships with track athletes and students alike.

S.R.O. Ulrich observed as Turlock Unified School District received active threat training from Knowledge Saves Lives. The school district contracted the company in an effort to establish faculty responsibilities during such a threat. This new training was put into effect September 10, 2019, when a hoax threat of a shooter on campus was made from a Turlock High School radio. S.R.O. Ulrich, Turlock Police Officers, Command Staff and multiple Officers from allied agencies quickly responded and cleared the campus, ensuring the safety of students and staff. All involved responded appropriately and the students and staff were commended for their quick response to the lockdown procedures. This year marks S.R.O. Ulrich's last year of his assignment and he will surely be remembered and missed by students and staff for years to come.



S.R.O. Alberti had an equally successful year at Pitman High School. S.R.O. Alberti brings a high level of professionalism with the mixture of excitement and fun to his campus. He is a favorite among students and staff and can be found in a conversation exploding with laughter all over campus. He takes his role as the S.R.O. at Pitman very serious and works hard at keeping the campus secure. He worked with staff throughout the year to make sure all cameras were functioning correctly and placed in the most effective areas. S.R.O. Alberti also worked with the Turlock Police Property and Evidence staff to have two bicycles donated to newly placed refugee students after they had their bicycles stolen.

S.R.O. Alberti will be extending his special assignment an additional year to help with cross training the next S.R.O. to fill S.R.O. Ulrich's spot at Turlock High School.



Communications

The Turlock Communications Unit serves as a Public Safety Answering Point (PSAP). The unit consists of ten full-time Emergency Services Dispatchers, three Lead Emergency Services Dispatchers and the Public Safety Communications Supervisor. The unit is part of Field Operations and is managed by Lieutenant Joey Mercado and Captain Miguel Pacheco.

The mission is to provide both emergency and non-emergency police and fire services to our community in a professional and expedient manner. Our highly skilled and dedicated staff work hard to provide the best service possible to residents and visitors within the city of Turlock. They play a pivotal role in the department's efforts to meet citizen needs, ensuring resources are deployed rapidly and efficiently.

In 2019, 117,701 incoming telephone calls were received, 33,482 of which were 9-1-1 calls (92 per day average).

9-1-1 funding and oversight is provided by the Governor's Office of Emergency Services (CalOES). Per CalOES standards, 95% of incoming 9-1-1 calls shall be answered within fifteen seconds. Throughout the year, 99% of 9-1-1 calls were answered within fifteen seconds, well above CalOES standards.

The unit's staff works diligently to ensure the safety of the public and police and fire field units. In addition to answering all emergency, non-emergency and internal phone lines, Dispatchers are responsible for keeping track of all events and times related to calls for service. They closely monitor and communicate with Fire units, Patrol units, Corporals, Sergeants, Lieutenants, Captains, the Police Chief, Detectives, a Special Investigations Unit, Cadets, Explorers, Volunteers In Patrol Services (V.I.P.S.), Chaplains, Animal Control units and C.S.U.S. Patrol units (after hours). This involves closely monitoring multiple radio channels, including an emergency radio channel for Public Works employees. Additionally, they are responsible for monitoring multiple alarm systems and surveillance cameras throughout the Public Safety Facility.

Dispatchers are responsible for carefully inputting data into the Department of Justice's California Law Enforcement Telecommunications System (C.L.E.T.S.) and/or National Crime Information Center's (N.C.I.C.) system. This includes entering wanted persons, missing persons, restraining orders and all stolen, lost, or found property, firearms, vehicles and boats into one or both systems. In 2019, Communications staff processed 2,517 warrants.

The unit is staffed with a minimum of two Dispatchers 24/7/365. In 2019, staff collectively worked 2,588 hours of overtime in order to provide this type of coverage. Dispatchers work twelve-hour shifts with no lunch breaks.

On February 25, 2019, the unit went "live" for the first time with a Fire Station Alerting System provided by US Digital Design. The station alerting system is used to alert firefighters about calls for service. Fire stations are alerted via audio, display, lighting and auxiliary input/output components. While outside of the fire station, firefighters are alerted about calls for service through portable radios and mobile phones. Via their mobile phone, a map is provided to aid with navigational directions. Fire station alerting is initiated by Dispatchers upon the dispatch of a call for service. It is intended to speed up response times and avoid delays in service.

On March 27, 2019, the unit went "live" with a new Citywide digital radio system. Dispatchers transitioned from using an older and outdated system to a newer and updated Motorola MCC 7500 Elite Dispatch Console. The new system replaced a radio system that was implemented over twenty years ago. The new radio system is much more reliable as it provides users with a wider range of service area and radio transmissions can be heard more clearly. The new radio system included the installation of a new phone and radio transmission recording system provided by Verint Systems.

Bicycle Patrol, Trikkes and Chariots

The Turlock Police Department Bicycle Patrol Team is currently made up of a Sergeant and three Police Officers. Officers on the Bike Patrol Team work special events and extra patrols in addition to their regular Patrol duties. The team is supervised by Sergeant Joseph Dusel. The Bicycle Patrol Team consists of Officers who are interested in providing a different level of service to the public. Officers interested in the team need to be off probation and have the willingness to be on a bicycle for a long period of time. Upon being selected for the team, Officers attend a forty-hour bicycle safety course. Rather than driving a Patrol vehicle for extra patrols and special events, Officers either ride bicycles, Trikkes, or Chariots. Officers provide extra patrols downtown and at local shopping centers during the holiday shopping season. They also provide a visual presence during the Downtown Christmas Parade and other special events throughout the year.

One of the goals of the team is to host bicycle safety rodeos at some of the elementary schools. During these rodeos, Officers focus on teaching bicycle safety, the rules of the road and issue bicycle helmets to children who are in need of one.

The bicycles, Trikkes and Chariots enable Officers to have a more one-on-one interaction with the community. If you see any of the team members out and about, please feel free to come up to them and ask any questions you might have about the team or bicycle safety!



Critical Response Team

S.W.A.T. and Hostage Negotiations

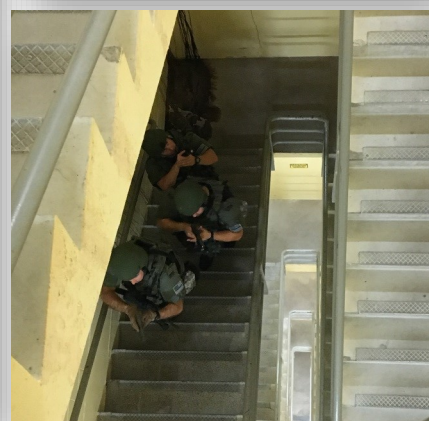
Law enforcement is routinely faced with planned, unplanned and emergency situations that expose community members and police personnel to extreme risks. The Turlock Police Department Critical Response Team (C.R.T.) consists of two teams with specialized training and equipment to handle situations such as critical incidents or high-risk missions, which would otherwise be beyond the capabilities of Patrol personnel or other police units.

The C.R.T. is comprised of the Special Weapons And Tactics (S.W.A.T.) Team and Hostage Negotiations Team (H.N.T.). The members of C.R.T. are full-time Police Officers and a Dispatcher that serve on a collateral duty basis and have been selected, trained and equipped to work as a coordinated team to resolve critical incidents and high risk missions. C.R.T. members operate with a goal and mindset geared toward the preservation of life.

Members of C.R.T. actively engage the community in events such as National Night Out, Open House and the Blue Santa program, where the team members speak with members of the community about their roles in achieving a peaceful and safe resolution to critical incidents. Due to budget cuts, C.R.T. did not participate in National Night Out or Blue Santa in 2019.

The S.W.A.T. Team consists of Officers with specialized training and experience along with certified instructors in a variety of law enforcement topics such as firearms, active shooter response for law enforcement, defensive tactics, less lethal, tasers, ballistic shield, distraction devices, breaching and tactical communications to name a few.

The team consists of two Team Leaders, Sniper Elements, Scout Observers, Breachers and Entry Teams. The team trains on tactics and marksmanship and is capable of missions related to hostage rescue, dignitary protection, barricaded subjects, unmarked surveillance, vehicle take downs and more. The S.W.A.T. Team and Snipers train monthly and they logged approximately 1,980 hours of training time.





Some of the highlights for 2019:

- One planned high-risk arrest/search warrant mission
- One call out with exigent circumstances/barricaded suspect
- New pole camera purchased



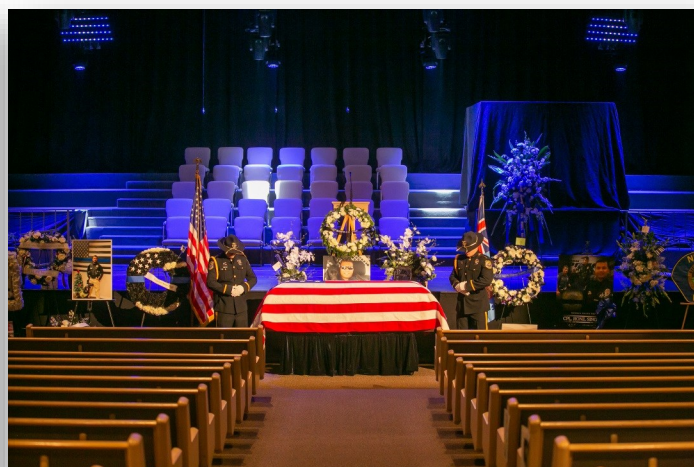
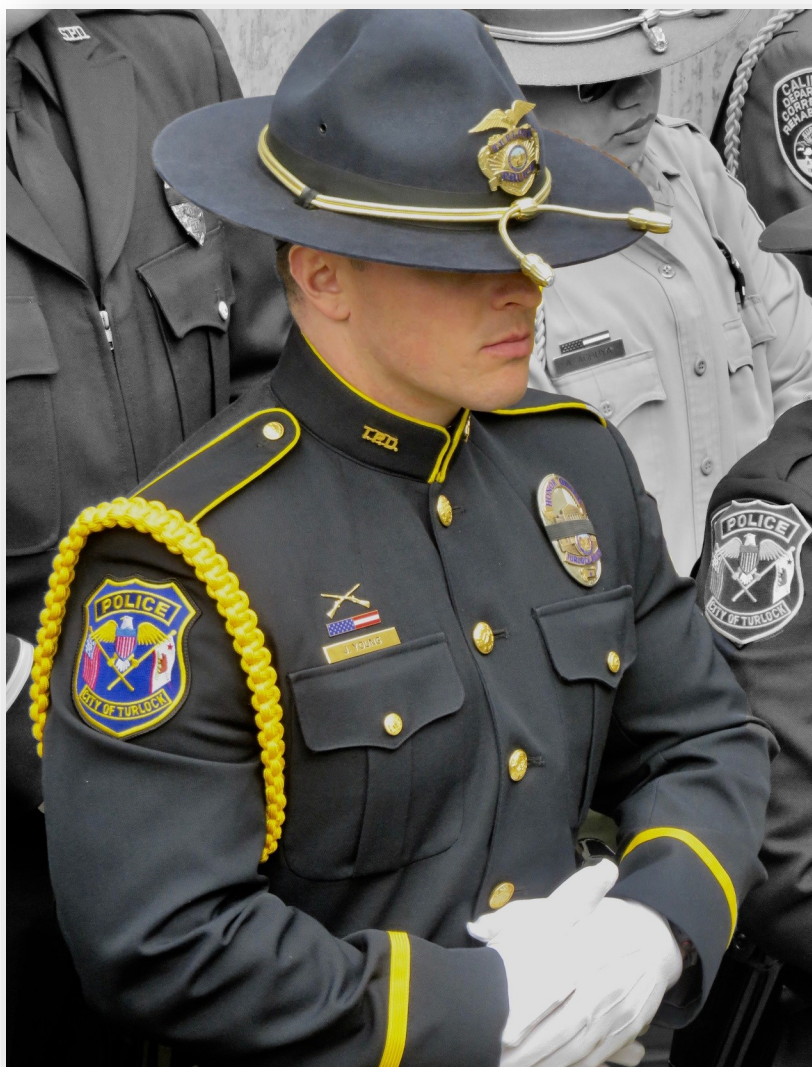
The Turlock Police Department Hostage Negotiations Team was formed in the mid-1970's. The current Team Leader of the unit is Sergeant Steve Rodrigues and the current Assistant Team Leader is Corporal Raul Garcia. The unit is made up of several employees within the Turlock Police Department. Officer Hiram Duncan, Officer Nim Khamo, Detective Frank Navarro and Dispatcher Ranae Colunga are all negotiators that are currently assigned to the unit and are all subject to callouts at any time.



The unit trains several times a year in order to keep up their negotiation skills. These trainings are put together by a team member in order to provide the most beneficial training as possible. The unit also trains at least twice a year with the Turlock Police S.W.A.T. Team so that whenever there is a callout that both units are deployed, they are familiar with working together.

The primary objective of the unit is to always come to a peaceful resolution of the situation/incident.

Honor Guard



The Turlock Police Department Honor Guard is composed of non-probationary Police Officers who represent the department in ceremonies and memorials on a collateral duty assignment basis. Honor Guard Officers are selected based on their motivation and exceptional high standards of professionalism, conduct and appearance. Additional skills required may include dexterity, precision, marching, prior military experience and the ability to stand at attention for extended periods of time.

In January 2019, the team participated at the 2019 Annual Awards Breakfast and attended the memorial service for the fallen Davis Police Department Officer Natalie Corona. The team was present with allied agency Honor Guard Teams at the Annual Peace Officer Memorial Week in May, as well as, the Peace Officer Memorial Run in October. As a result of staffing and decrease overtime funding for the remainder of the 2019-2020 Fiscal Year, the Honor Guard's participation in community events was curtailed.

The Turlock Police Department Honor Guard was led by Sergeant Ramon Godoy until his retirement in December 2018. Lieutenant Stephen Webb and Traffic Officer Mike Simbalenko led the Honor Guard Team through most of 2019. F.T.O. Jacob Young and Officer Hiram Duncan are the remaining members of the Turlock Honor Guard team with prior military experience and training.

K9 Unit

The Turlock Police Department K9 Unit was formed in the early 1980's but was suspended in 2008 due to financial reasons. The year 2016 marked the resurrection of the K9 Unit and in 2017, they were back on the streets keeping the community safe.

The K9 Unit is supervised by Sergeant Steve Rodrigues who also serves as the coordinator of events and training for the unit. The Turlock Police K9 Unit consists of two teams:

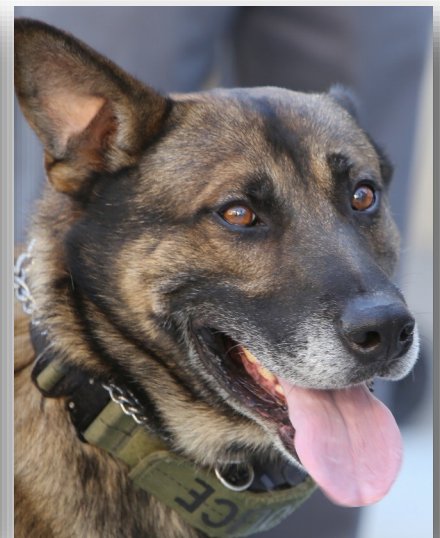
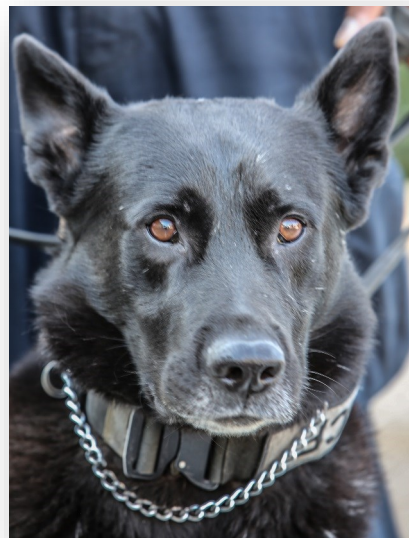
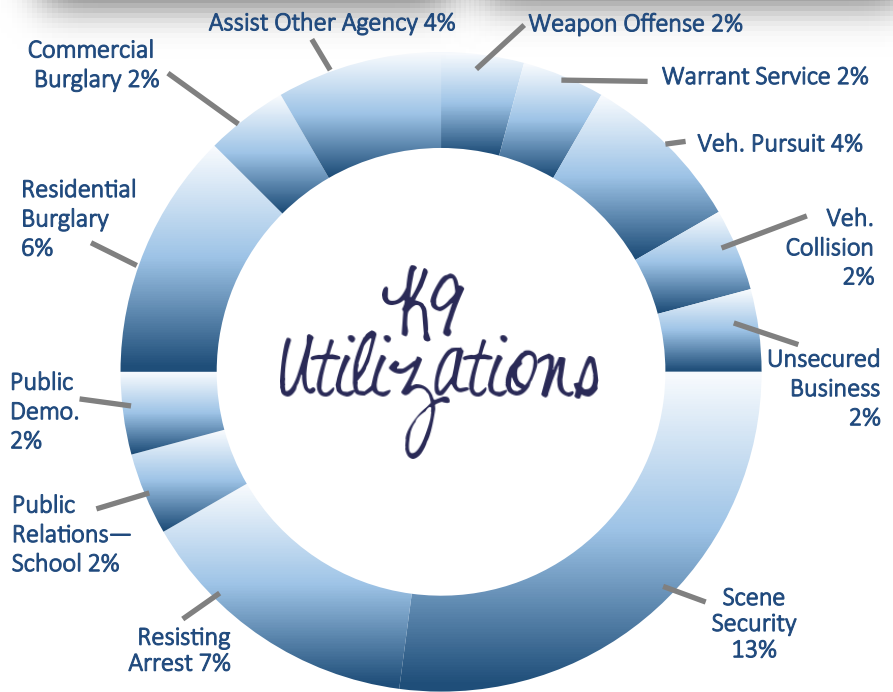
K9 Keyser is a five-year-old, male, black German Shepherd from Czechoslovakia. K9 Keyser is partnered with SWAT Officer Queray McMihelk who is a twelve-year veteran of the police department.

K9 Varick is a five-year-old, male, Sable German Shepherd and Belgian Malinois mix from Czechoslovakia. K9 Varick is partnered with Field Training Officer Nim Khamo who has been a Police Officer for eleven years.

The Police K9 teams train at least twice a month with members of the Stanislaus County Sheriff's K9 Unit. The K9 Units are trained on patrol apprehension which include tracking, building searches, evidence searches, building and open area searches, scene security and handler protection. They are available to assist allied agencies as well.

This year, the K9 Unit suffered a huge loss. In November 2019, Varick lost his battle with an inoperable tumor and was laid to rest. With the loss of Varick, the K9 Unit now only has Officer Queray McMihelk and his K9 partner, Keyser.

The depicted chart details the K9 utilizations and deployments for the year.



Animal Services

The Turlock Police Department's Animal Services Unit continues to strive for excellence in providing compassionate care for the domestic animals in our community. The unit continues its partnerships with rescue organizations to place adoptable animals. The City of Turlock's web page, Animal Service's Facebook and Instagram and Pet Harbor are sites that are instrumental in reuniting pets with their owners and offering valuable information to the community about animal related topics.

The shelter impounded 910 dogs and 1,196 cats in 2019. Live return rate for dogs was 81% and cats was 2% with most cats entering the shelter as newborns or feral cats that are not considered adoptable.

The shelter was awarded \$7,500 from a state grant to expand their efforts to offer low/no cost spay/neuter programs to Turlock residents. With these funds, 100 vouchers for dogs and 50 vouchers for cats were distributed. The dog vouchers were worth \$50, which included a one-year license, microchip, rabies vaccine and spay/neuter. The cat vouchers were worth \$20 and included a microchip and spay/neuter.

Animal Services was awarded \$15,000 from the State of California Pet Lover's License Plate fund to create additional funding for 150 vouchers for free spay or neuter of owner owned pets. This voucher program was free to Turlock citizens and included spay/neuter, microchip, first year license and a rabies vaccine.

On January 1, 2019, the shelter began using the Chameleon License program which has enhanced operations at the shelter.

Continued efforts in placement of pets enhanced relationships with local and extended rescue efforts. Animal Services staff visited numerous schools for classroom presentations and presented at community service events.

The Turlock community continues to support our efforts through donations of money, food and treats for the animals.



Locke Brother's Lemonade Stand: Jude and Jack Locke's dedication to the animals drew local and statewide notoriety when they hosted a lemonade stand and donated all of the proceeds to the shelter. The funds are used for spay/neuter and items that directly affect the animals.

2019 Stats

3,008
Calls for Service



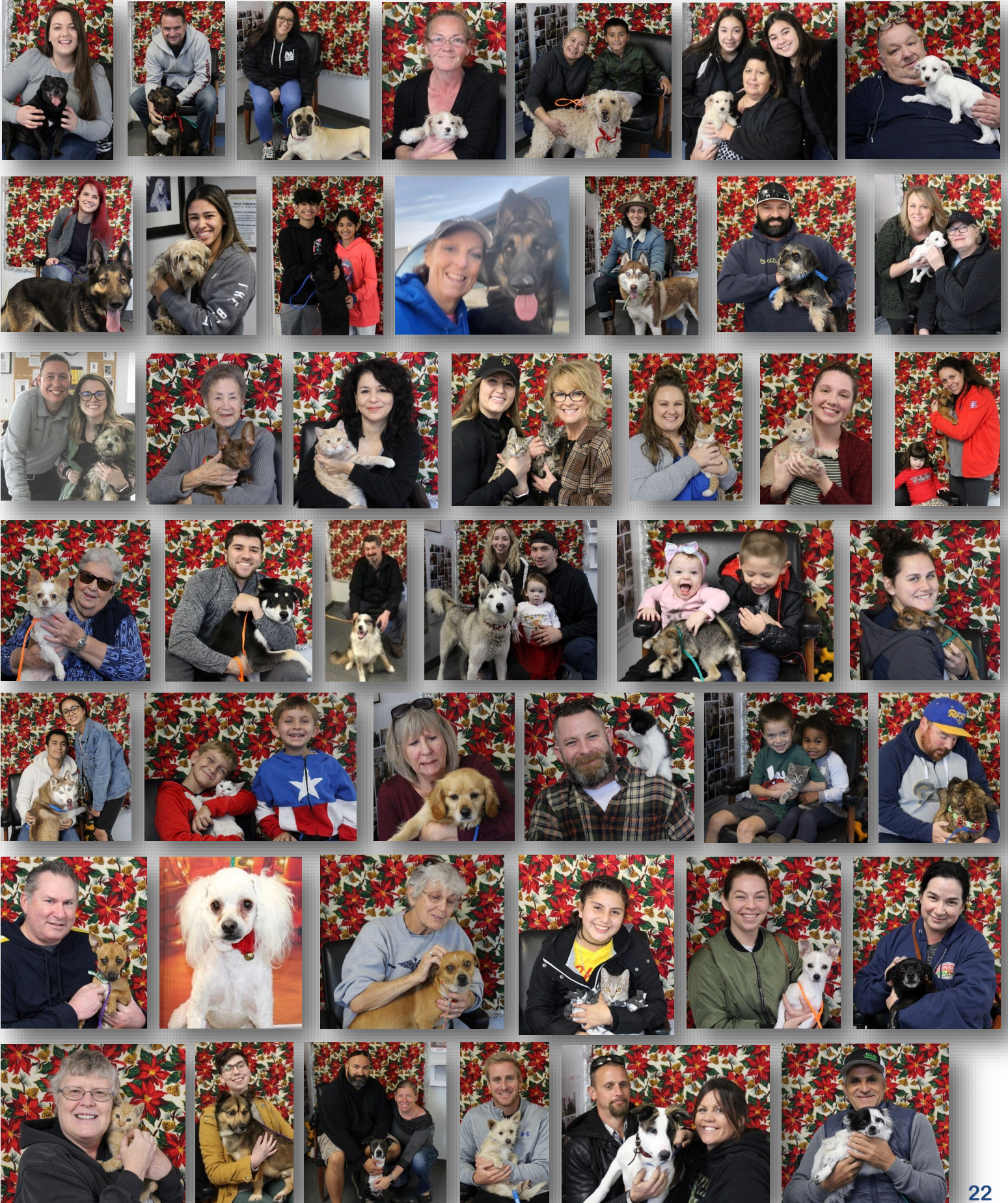
Dogs Cats

858 Intake	1,153 Intake
167 Adoptions	58 Adoptions
202 Rescued	135 Rescued
308 Returned to Owner	14 Returned to Owner
95 Bites	111 Bites



Thank you to the various groups and individuals who donated pet food and toys through the year.

The third annual Turlock Poker Room "Home for the Pawlidays" promotion resulted with fifty-one animals adopted at no charge thanks to the generous donation from the owner of the Turlock Poker Room.



Crime Prevention

In 2019, The Crime Prevention Unit was severely affected by the City's financial situation and the departure of long time Crime Prevention Specialist Michelle Balacek. The unit consisted of a Sergeant, a Crime Specialist, the Explorer Post and the Volunteers in Police Services. The four Neighborhood Resource Officer (N.R.O.) positions remained vacant due to staffing issues in the department.

The Crime Prevention Unit worked hard to keep several programs running while others were forced to be cancelled. This was heartbreaking for staff and the community.

Crime Stoppers is a countywide program that allows citizens to send in a tip or information on a crime or wanted suspect 100% anonymously. If the citizen's tip leads to the identification or an arrest of a suspect, they are eligible for a reward up to \$1,000.



You can leave a tip at the Crime Stoppers tip line (209) 521-INFO or (209) 521-4636 or visit www.stancrimetips.org.



National Night Out was a huge success for the department and community. Turlock had approximately forty block parties that registered with the Crime Prevention Unit. There were many others throughout the city. Although we had limited Officers out due to staffing and overtime concerns, Explorers, Volunteers and administration staff which included Lieutenants, Captains and the Chief, along with the Mayor, Council members and on-duty Fire staff, all participated and visited as many parties as they could.

Neighborhood Watch is one of the oldest and most effective crime prevention programs in the country, bringing citizens together with law enforcement to deter crime and make communities safer. Neighborhood Watch is designed to prevent crime from occurring in neighborhoods through observation, awareness and communication. These groups have been known to significantly reduce the amount of crime occurring in neighborhoods.



In 2019, one new Neighborhood Watch group was formed, bringing the total number to eighty-seven.

One of the biggest goals of the Crime Prevention Unit is to enhance the safety of children in schools and to lower crime in surrounding neighborhoods. School Watch is a program that allows us to accomplish this goal by developing a strong sense of community around schools and through close partnerships with residents, school staff, parents and students.

Residents are encouraged to observe and report crime and suspicious activity. Parents are given tips on how to ensure their children are safe at school. Students are taught personal safety along with how to care for their community by reporting problems and suspicious activity. Teachers and staff members are encouraged to maintain regular communication and encouraged to keep strong partnerships within the community.

Modeled after Neighborhood Watch, Business Watch takes the same concept to the commercial level, creating a partnership between businesses and law enforcement. The Business Watch philosophy is straightforward—take control of what happens in your business community and lessen your chances of becoming a victim.

The goals of all the programs are to develop a greater sense of pride in our community, enhance public partnership with police and share valuable information in an attempt to reduce crime.

The Rape Aggression Defense (R.A.D.) course is a twelve-hour, self-defense course taught over a two-week period to women over the age of fifteen. The R.A.D. Systems Basic Physical Defense course is designed to help women overcome the effects of sexual harassment and violence by teaching them assertiveness, awareness, risk recognition, risk reduction, avoidance and physical defense strategies.

Courses are offered throughout the year and are currently being taught by Turlock Police Staff and the California State University Stanislaus Police Department staff.

In 2019, two R.A.D. courses were offered and approximately twenty-five Turlock citizens completed the course.

Community Academy—*Cancelled*
Operation Blue Santa—*Cancelled*



Volunteers

The Volunteers In Police Services (V.I.P.S.) program provides support and resources for the Turlock Police Department and consists of citizens who wish to volunteer their time and skills with a community law enforcement agency. Our Volunteer program consists of both in-house Volunteers and Patrol Volunteers. This allows our Volunteers to utilize their skills and experience in a way that will best serve the community.

In 2019, Turlock had twenty-three dedicated Volunteers. Each individual brings a wealth of life experience and diversity to the police department. V.I.P.S. have logged over 125,000 hours in the last nineteen years and in 2019, provided approximately 5,000 hours of service.

V.I.P.S. assisted with several special events in 2019, including the Stanislaus County Fair, the Annual Downtown Christmas Parade, the county Swap Meet, National Night Out, Safety Fairs, etc. V.I.P.S. are also proud to represent the Turlock Police Department in community events such as Wreaths Across America, the 9/11 Remembrance Ceremony and the Annual Peace Officer's Memorial.

Volunteers are genuinely dedicated to assisting the police department and community of Turlock. The V.I.P.S. program continues to provide "helping hands" through in-house work at the police department and "extra eyes and ears" on Patrol. In addition to regular Patrol duties, V.I.P.S. also respond to emergency call-outs during all hours of the day and night. In 2019, Volunteers logged over 48 hours of emergency call-outs. Their willingness to respond and their dedication frees Patrol Officers to respond to additional incoming calls for service.

Monthly meetings provide ongoing training for the Volunteers. In 2019, V.I.P.S. received training in a variety of law enforcement topics, each taught by a local expert in their field. Annually, V.I.P.S. attend the Law Enforcement Volunteers of California (L.E.V.O.C.) training day where they interact with Volunteers throughout California. This year, five Turlock V.I.P.S. attended this training in Lodi.



PATROL SHIFTS WORKED	128
VOLUNTEER HOURS	5,070
EMERGENCY CALL-OUT HOURS	48
GARAGE SALE PERMITS CHECKED	14
PARKING CITATIONS ISSUED	5

Explorers



The Turlock Police Department Explorer Program Post 900 is designed for service-oriented young men and women, ages fourteen through twenty-one and have an interest in the law enforcement field. The Explorer Program serves as a gateway into the law enforcement profession and is designed to promote leadership, character development, respect, physical fitness, good citizenship and teamwork.

Turlock Police Explorers wear a uniform and insignia, identifying them as part of the Turlock Police Department. Only the highest standard of conduct is acceptable. This conduct extends beyond explorer duties and into their school and personal life.



Turlock Police Explorers attend bi-weekly meetings where they receive training in all areas of law enforcement. Additionally, Explorers are encouraged to participate in ride-a-longs with Police Officers where they see the actual application of the training they have received. This training and experience make them better prepared as applicants for future law enforcement positions. Explorers gain invaluable experience that can be used to further their careers, even if they decide to choose a career outside of law enforcement.

The Turlock Police Explorer Program is supervised by Sergeant David Shaw. Seven Police Officers serve as Police Explorer Advisors on a collateral duty basis. They are Detective Frank Navarro, F.T.O. Gina Giovacchini, F.T.O. Joseph Ramos, Officer Sergio Perez, Officer Cody Lawrence, Officer Richard Fortado and newly appointed Officer Brett Conrad. They provide training, coaching and insight at the bi-weekly meetings and serve as mentors for all members of the Explorer Program. Volunteer Jeff Lopes, who is a retired Turlock Police Captain, handled the day-to-day operation until he moved out-of-state. Jeff Lopes was a vital part of the program and will be missed by the Explorers and staff.

Turlock Police Explorers put in a total of 1,587 volunteer hours in 2019. They participated in twenty-six community events including parades, National Night Out, Peace Officers Memorial Run and training with the Turlock Police S.W.A.T./H.N.T. teams.

Turlock Police Explorers are given the opportunity to attend the Regional Explorer Academy. Explorers Brandon Flores, Krysten Mathews and Evan Lumpkin attended the Basic Explorer Academy. Explorers Arlen Arrieta and Destiny Martinez attended the Intermediate Explorer Academy. Explorer Destiny Martinez was promoted to the rank of Explorer Corporal.



Cadets



The Turlock Police Cadets are part-time employees with the police department. The Police Cadet Program is for individuals who are eighteen years or older and who maintain at least six college units while employed. Typically, the Cadet position is a stepping stone for students interested in a career in law enforcement. Several Police Officers began their careers with the Turlock Police Department as Cadets.

The Cadets working for the Turlock Police Department are assigned to work in the Special Operations Division and the Field Operations Division, assisting Officers and administrative staff with daily duties. On a rotating basis, Cadets are assigned to different units such as the Records Unit, the Traffic Safety Unit, Investigations Unit and Patrol.

Cadet duties vary from the court run, which is a daily trip to the Stanislaus County Courts to hand deliver and receive important court case files and documents, assisting with police vehicle maintenance, subpoena service, traffic control for vehicle accidents and for special events, Live Scan fingerprinting, abandoned vehicle abatement, parking citations, writing police reports, front lobby duties and assisting administrative staff.

Recruitment

The Recruitment Team is a collateral duty made up of approximately twenty employees. The Recruitment Team strives to recruit well qualified, professional individuals to join the Turlock Police Department family.

During the 2019 year, the Recruitment Team attended job fairs and career days at CSUS and our local high schools.

The members of the Recruitment Team also participated in several oral boards for interviews for the positions of Police Officer and Police Officer Trainee. The Trainee position offers those with no experience and who have not attended an academy to join our ranks. If selected, the candidate is paid a salary and benefits while attending an academy. In addition to salary, the department covers all academy related expenses such as tuition, books, uniforms and equipment. Upon successful completion of the academy, the Trainee is sworn-in as a Police Officer with the Turlock Police Department. Multiple recruitments are held for the Police Officer Trainee Position throughout the year.

The department has embraced a multi-focused approach involving hiring Officers that are a mixture of lateral Police Officers, entry level Police Officers, Police Officer Trainees, Lateral Dispatchers and Dispatcher Trainees. This method brings a combination of experienced and inexperienced new staff creating diversity and stability.

To apply to be a Police Officer with the Turlock Police Department, a minimum of thirty college credits at the time of application is required. College credits at the completion of the academy will be included as a part of the required thirty credits.

Please check the City of Turlock 's website at <https://ci.turlock.ca.us/policedepartment/aboutus/recruitment/> for more information regarding the application process and contact information.

Chaplains

The Turlock Chaplaincy has seven public safety chaplains: David Williams, Jose Perez, Bob Reichert, Javier Carrillo, Martin Gwasira, Rachel Kasamani and Gerry Grossman. These chaplains provide 24-7 coverage for emergency call-outs for Turlock Police.

The Chaplaincy receives its direction, guidance and support from its 2019 Board of Directors which is comprised of Roger Sperry, Dan Steckman, Kellie Weaver, Jason Hicks, Blane Adams, Loren Hayes, Jon Carlson, and Steve Kyte.

In addition to emergency call outs, chaplains assisted with the Every 15 Minutes program, stress management trainings, confidential employee counseling, attendance and support at swearing ins, promotions, retirements, award ceremonies, memorials and dedication ceremonies. The Chaplaincy is funded through monthly donations, employee deduction donations, annual Fun Run proceeds, grants and serendipitous giving.

Statistically, the Public Safety Chaplains responded to ninety-three calls for services, most of which were related to the death of a community member. The chaplains respond to assist police personnel in providing comfort and guidance to traumatized members of the public. In addition, the Chaplains assist the first responders in recovering from traumatic incidents.

One distinction in the statistics is between Code Calls and other deaths. With a code call, the emergency responders are actively trying to revive the patient as the chaplain is responding. The Chaplain strives to arrive at the location before death is announced to the next of kin. Code calls results in being a death notification in addition to family support.



NATURAL DEATHS 19
CODE CALLS 13
CALLS TO FIRES 22
SUICIDES 11
CARE FACILITY DEATHS 2
VEHICULAR DEATHS 3
INFANT DEATHS 2
DEATH NOTIFICATIONS 9
UNRESPONSIVE CHILD REVIVED 3
DEBRIEFINGS 3
SCHOOL RESPONSES 4
FUNERALS CONDUCTED 28

Special Operations

The Special Operations Division is under the direction of Captain Steven Williams and consists of the Special Operations Lieutenant, the Investigations Unit, the Special Investigations Unit (S.I.U.), Professional Standards and Training, Property and Evidence, Records, the Crime and Community Information Analyst, the Public Safety Business Unit Supervisor and the Special Operations Secretary.

The police department is constantly looking for ways to connect with the community to create transparency about the police department's role within the community. One of the main ways the divisions seeks to accomplish this goal is through social media. Utilizing social media as a two-way communication tool to the citizens of Turlock has drastically increased the department's community outreach and will only continue to grow as society has proven that social media is a primary resource to obtain information. The Professional Standards Sergeant and Crime Analyst play a critical role in this.

The Special Investigations Unit (S.I.U.) was formed in 2018. S.I.U. addresses serious crimes, crime trends and generally serves as a proactive investigative unit. The responsibilities of the S.I.U. includes regular and special enforcement duties associated with gangs, human trafficking, weapons offenses, drugs and recidivism.

The Special Operations Division takes great pride in serving the citizens of Turlock. A considerable amount of time has been dedicated to ensuring that the division works with all units within the department in an effort to maximize the agency's policing efforts.



Detectives

The Turlock Police Department Investigations Unit is currently comprised of eight Detectives and a Sergeant assigned to supervise the unit. A CDCR Parole Agent and a Probation Officer have work stations within the unit where they operate on a part-time basis. In addition, the Special Operations has a Secretary and a Crime and Community Information Analyst who are vital to not only day-to-day operations but provide analytical research relevant to Detectives' cases.

Of the eight Detectives, four are Police Officers assigned to the unit for four years as Special Assignments and four are Detectives who promoted to the rank of permanent Police Detective and remain part of the unit.



Although relatively small compared to the Field Operations Division, these eight Detectives carry caseloads ranging from property crimes such as larceny and burglary, to crimes against persons such as sexual assaults and homicides. The varying types of investigations handled by Special Operations investigators can be broken down into four general categories. These categories are: Crimes Against Persons, Crimes Against Children, Financial Crimes and Property Crimes. In addition to these general caseloads, each Detective is "on-call" a week at a time once every eight weeks. On-call Detectives are available 24/7 in order to provide uninterrupted investigative services to the department.

Several of the Detectives have received advanced training in areas of specialized expertise such as High-Tech computer crimes investigation, crime scene investigation, arson investigation, and interview and interrogation. The Investigations Unit will also investigate crimes which require expertise and resources beyond the capacity of the Patrol Officer(s) who initially started a case. The Investigations Unit also assists with registering all mandated registrants such as gang, arson and sex offenders, completes fugitive extraditions, assists with or organizes compliance checks for business licensing and probation and/or parole compliance checks. They also conduct specialized investigations such as criminal investigations of Officer involved shootings or internet crimes against children to include child exploitation and online predators. Detectives work closely with allied law enforcement agencies, the Stanislaus County District Attorney's Office and community service agencies at the county, state and federal levels.

2019 marked a record low in our department's history with zero recorded homicides. The dedication of our Detectives and members of the Special Operations Division played some part in this decrease. Despite being faced with a variety of daily challenges, these dedicated Detectives face these challenges head-on with the ultimate goal of bringing justice to those responsible.

The Investigations Unit remained focused on serving the community through dedication and commitment on a daily basis by providing public safety services.

Records

The Records Unit is staffed by five full-time Police Records Technicians, one Records Supervisor, four part-time Clerical, two Cadets and two Volunteers.

The Records Unit is responsible for many aspects of police report processing and document control within the police department. Records Technicians manage the entry, digital imaging, routing, filing and purging of all police reports,

Administrative and Turlock Municipal Code violation citations and bicycle licenses. The unit fulfills requests for reports from various law enforcement agencies, the District Attorney's Office and other government agencies. The Records Unit is responsible for daily transportation of documents to the District Attorney's Office and the Stanislaus County Courts in Modesto.

The unit is also responsible for the front counter lobby area and they are the first point of contact for citizens that come into the police department. The unit helps citizens, insurance companies and attorneys with police report requests, vehicle releases and also helps to give information regarding requests that cannot be fulfilled by the unit.

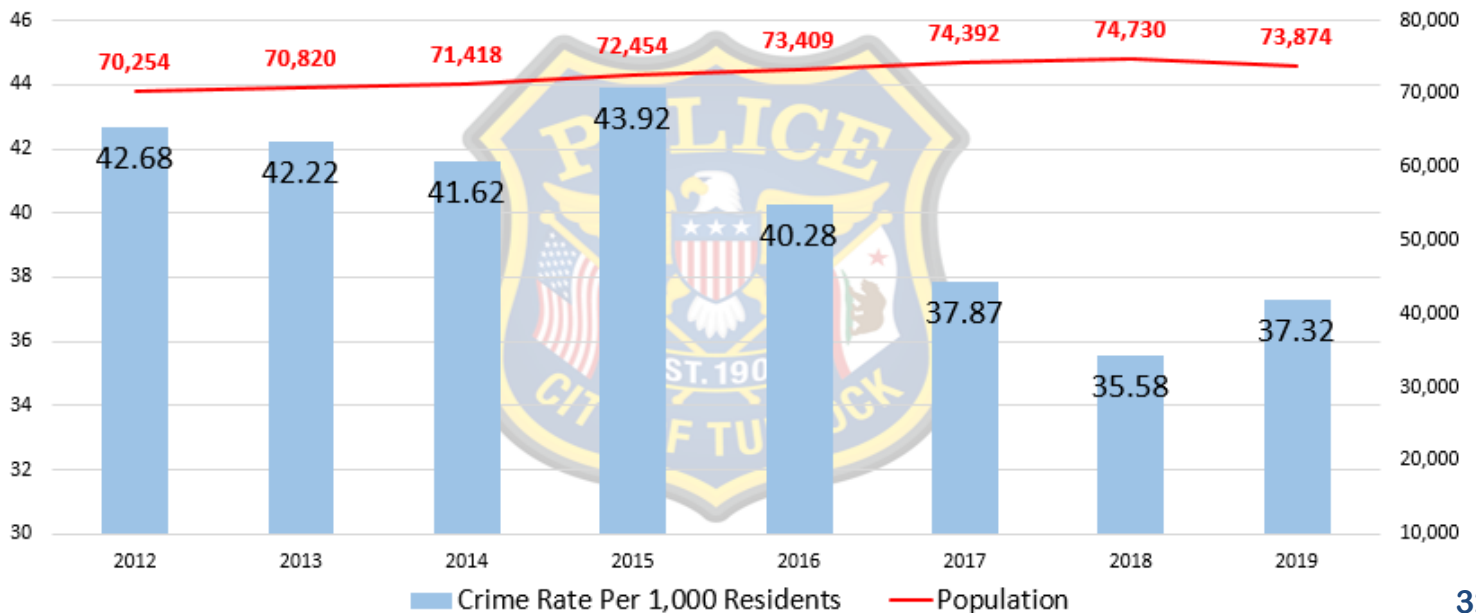
Records staff coordinates the operation of the Live Scan fingerprinting machine and offers fingerprinting to the public on Thursdays.



TOTAL REPOITS PROCESSED	10,368
SUPPLEMENTAL REPORTS PROCESSED	1,704
BICYCLE LICENSES ISSUED	256
ADULT ARRESTS	3,223
JUVENILE ARRESTS	149
LIVE SCAN FINGERPRINTS COMPLETED	216
REPORT REQUEST PROCESSED (APPROX.)	2,875

UCR Part One Crimes

	HOMICIDE	FORCIBLE RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	LARCENY-THEFT	MTR. VEHICLE THEFT	TOTAL
JAN	0	1	12	21	47	147	39	267
FEB	0	1	11	14	36	118	34	214
MAR	0	3	10	25	35	138	27	238
APR	0	3	10	20	40	115	27	215
MAY	0	4	14	26	55	129	40	268
JUN	0	3	9	28	34	123	47	244
JUL	0	5	15	25	35	119	29	228
AUG	0	1	15	22	30	118	39	225
SEP	0	3	7	24	27	103	43	207
OCT	0	1	10	27	24	99	35	196
NOV	0	1	12	11	20	141	44	229
DEC	0	2	12	18	19	138	37	226
'19 TOTAL	0	28	137	261	402	1,488	441	2,757
CRIME RATE	0.00	0.38	1.85	3.53	5.44	20.14	5.97	37.32
'18 TOTAL	9	29	130	259	350	1,447	435	2,659
'19 TOTAL	0	28	137	261	402	1488	441	2,757
% CHG '19 VS '18	-100%	-3%	+5%	+1%	+15%	+3%	+1%	+4%
5 YEAR AVG.	5.0	23.0	115.8	262	465.6	1,535.8	457	2,864.6
% CHG. FROM 5 YR AVG.	-100%	+22%	+18%	0%	-14%	-3%	-4%	-4%

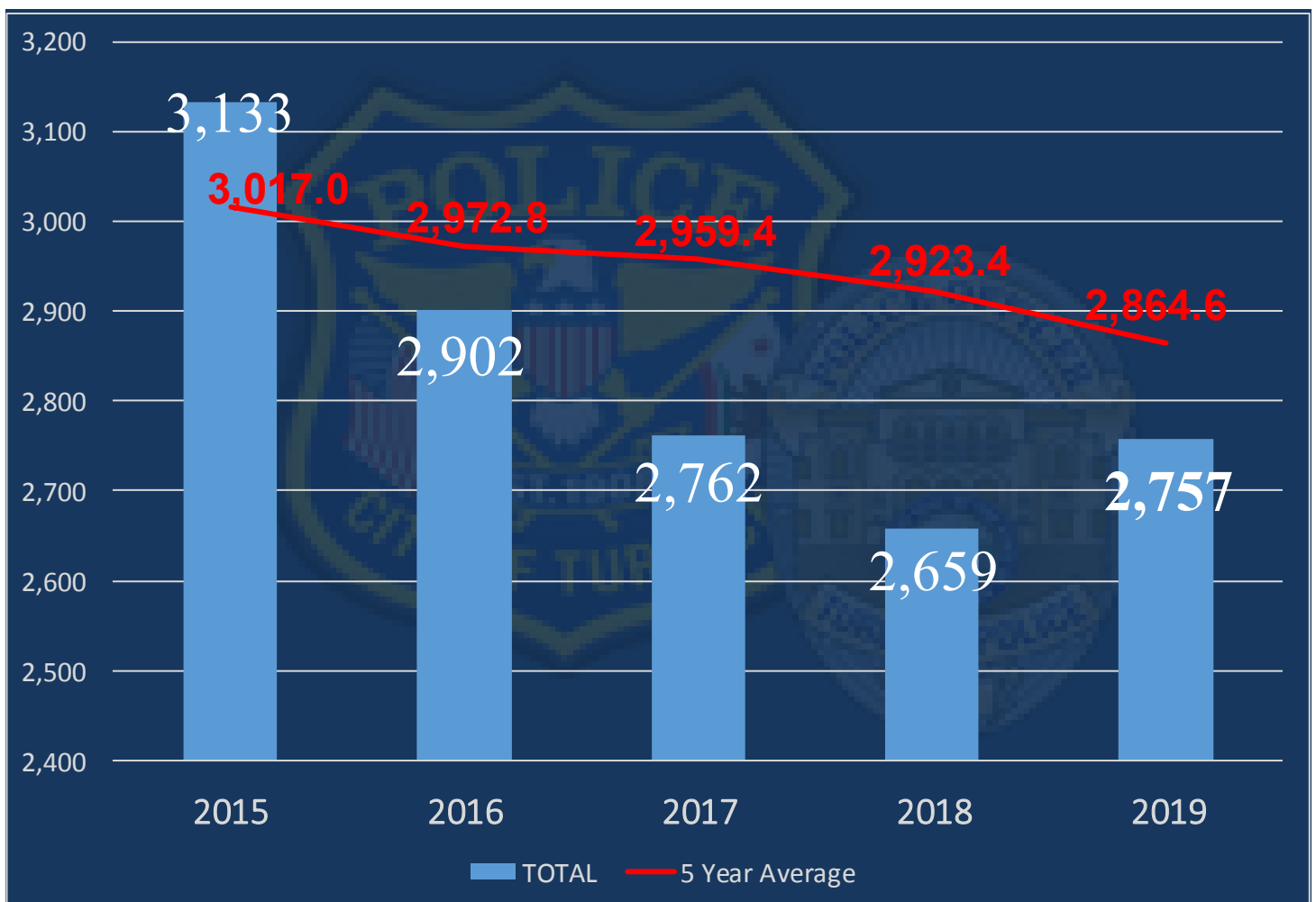


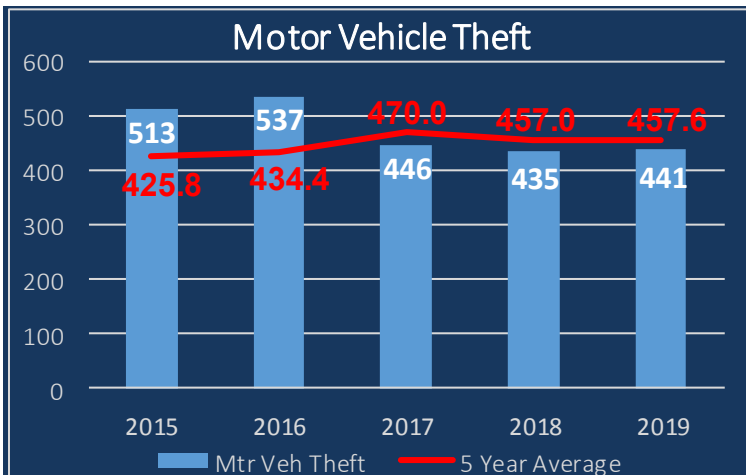
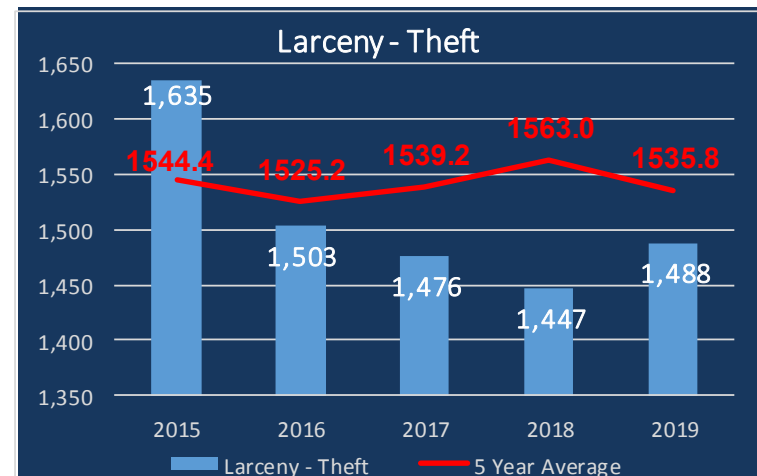
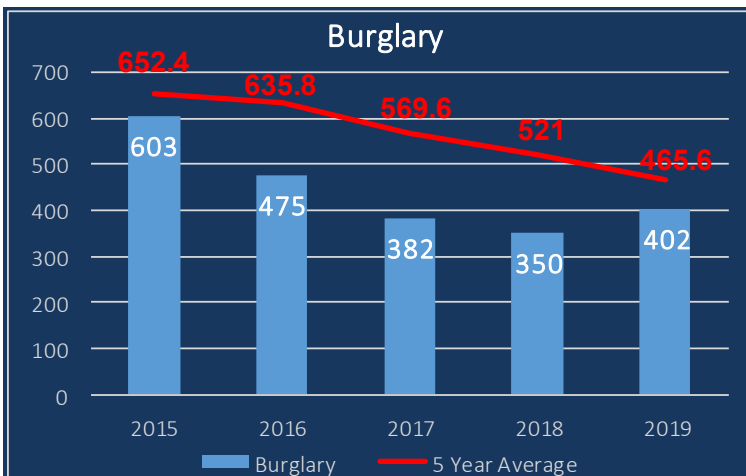
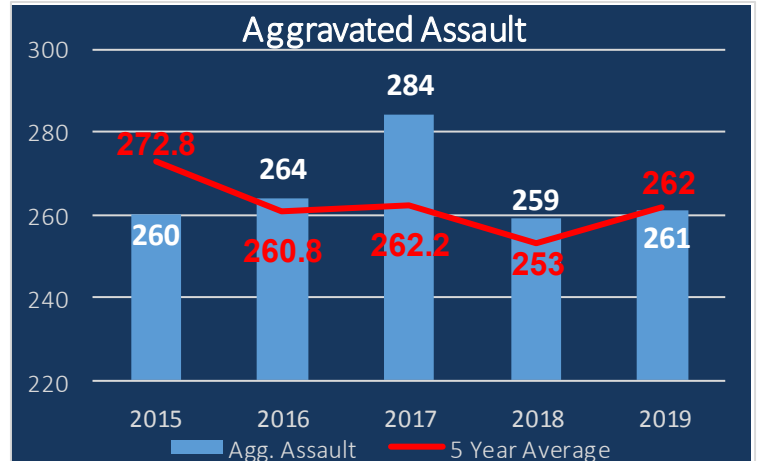
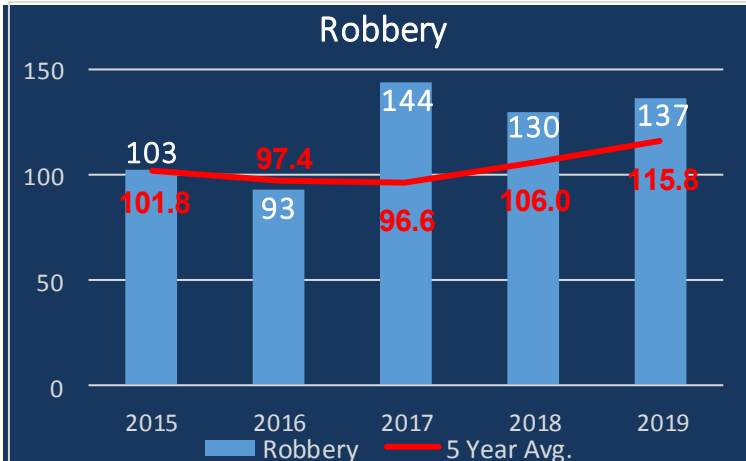
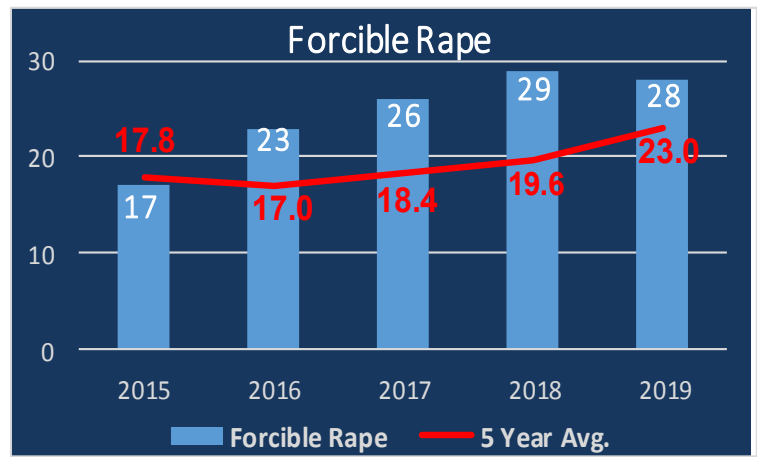
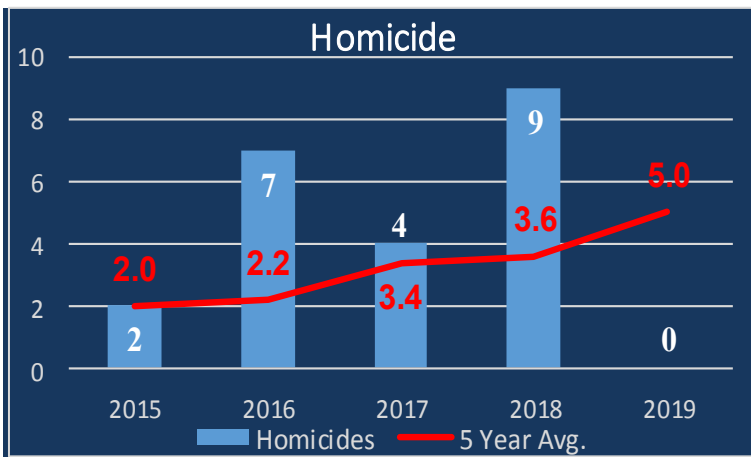
UCR Part One Crimes Stats

The Turlock Police Department is required to submit crime statistics on a monthly basis to the Department of Justice Federal Bureau of Investigation (FBI). This data, known as Uniform Crime Reporting (U.C.R.), divides these statistics into Part One and Part Two crimes.

The measurement of the Part One crime data allows for the measurement of crime across the nation. Part One offenses are considered as serious crimes and are crime types that likely will be reported to the police. These categories are: criminal homicide, forcible rape, robbery, burglary (breaking or entering), larceny-theft (except motor vehicle theft), motor vehicle theft and arson.

The Turlock Police Department closely monitors our Part One crimes and compiles data for a five-year average of each category for a more precise measurement of what a “normal” measurement of each category should be for Turlock. Each graph reflects the reported statistic for each Part One crime, along with a red line to show the five-year average, representing what the “normal” level should be for each.





Special Investigations Unit

The Special Investigations Unit (S.I.U.) was formed by combining Detectives and Officers from the previous Turlock Narcotics Enforcement Team (T.N.E.T.), Community Outreach Response and Engagement (C.O.R.E.) and Stanislaus Drug Enforcement Agency (S.D.E.A.) units. S.I.U. is a proactive investigative unit within the Special Operations Division. S.I.U. is tasked with proactive enforcement in seven primary areas: Gangs, Narcotics, Weapons, Human Trafficking, Repeat Offenders, Probation and Parole Collaborations, Compliance Operations and Sex Offender Compliance Checks.



The goals of S.I.U. are to address, disrupt and suppress the illegal activities of criminal street gangs and the street level sales, transportation and distribution of drugs and narcotics in and around Turlock. The unit operates by strategically managing follow-up investigations from Patrol Officers, acting on information and tips from our tip line and initiating investigations through the facilitation of undercover operations, often utilizing confidential informants.



Operations for S.I.U. in 2019 ranged from human trafficking, serving search warrants, abatement of marijuana cultivations, probation and parole compliance checks with the Stanislaus County Probation Department and State Parole .

Many preliminary investigative leads have been received through our anonymous tip line (209) 668-5550, ext. 6117. Citizens are encouraged to call and leave tips and can remain anonymous.

SEARCH WARRANTS, PROBATION SEARCHES, PAROLE SEARCHES	334
MARIJUANA SEIZED	1,769 pounds 5,660 plants
METHAMPHETAMINE SEIZED	5,010.4 grams (11.03 pounds)
HEROIN SEIZED	64.1 grams
ARRESTS	185
ASSET SEIZURE	\$42,511.00
FIREARMS SEIZED	16
HUMAN TRAFFICKING ARRESTS	27

Business Unit

Over the course of 2019, the Business Unit continued to develop the many diverse tasks assigned to the unit. Staffing changes involved the loss of the part-time Clerical position in February, leaving the supervisor to take on the entirety of the workload for the unit. In July, a part-time Clerical position was again assigned to the unit, providing much needed assistance to the supervisor and allowing the unit to once again work at a higher level of efficiency.

The supervisor continued to work on a variety of technical and analytical duties pertaining to long range forecasting, preparation and management of the police department's budget. In addition, insurance claims related to property damage for the police department continued to require regular attention and monitoring to ensure adequate acceptance of claims. In a like manner of organization and keeping timelines, the supervisor continued to manage all new and existing contracts, as well as prepare and track City Council matters related to the police department. The supervisor was also responsible for the police department's payroll, including preparation and maintenance of payroll reports, auditing, billing related to reimbursements and providing technical assistance to employee inquiries regarding payroll. Multiple reports were created to track overtime in an effort to manage the overtime budgets and recognize overtime needs of the department. Over the course of the year, the supervisor and part-time Clerical staff member dedicated a considerable amount of time to a new time tracking software, including building employee profiles, unit schedules and training, with the intent to deploy the program in early 2020.

With oversight of the supervisor, the part-time Clerical staff member took on assignments related to purchasing, accounts payable, filing and restitution, as well as took on projects related to surplus of equipment and purging paperwork in compliance with the records retention procedure. In addition, the Clerical staff member assisted in payroll preparation, reimbursable billing and continues to be trained in other areas to assist the unit as a whole. The Clerical staff member also provided assistance to Administration staff for filing documentation and assisting with special projects as needed.

Additional tasks assigned to the Business Unit and performed by the supervisor was continued responsibility for oversight of the maintenance and operability of the Public Safety Facility, as well as coordination and supervision of specified functions and activities.



Property and Evidence

There are two Property and Evidence Specialists that are responsible for maintaining the security and control of all property and evidence that the Turlock Police Department acquires through normal duties and responsibilities.

There are three types of property booked into the Property and Evidence Room:

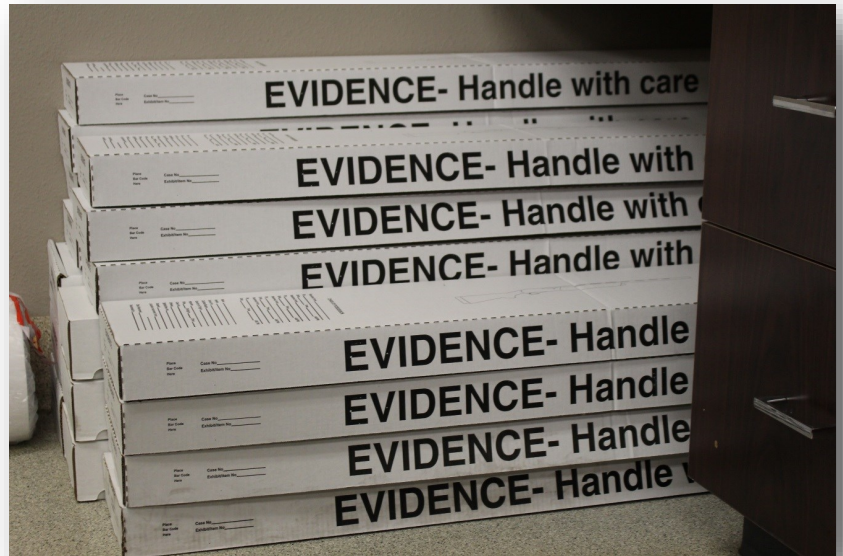
1) Evidence

- Misdemeanor crimes: Held for a minimum of one year or until the case has been adjudicated
- Felony crimes: Held for a minimum of three years or until the case has been adjudicated
- Sex crimes: In January 2017, SB 813 eliminated the previous ten years statute of limitations for sex crimes. This new law applies to crimes committed after January 2017, and for crimes where the previous statute was in effect prior to January 1, 2017, can be filed against the suspect at any time
- Domestic Violence crimes: Held a minimum of ten years unless a new crime is committed
- Homicides: Held a minimum of ninety-nine years or ten days after state execution
- There are exceptions. Some time limits will start over if a new/similar crime is committed by the same suspect

2) Safekeeping

Safekeeping property is property that is not needed for evidentiary purposes and can be released back to the owner.

Safekeeping property is held for sixty days. A receipt is provided to the owner explaining the process for claiming his/her property. If a receipt was not provided to the owner by the Officer, the property specialist will mail a postcard to the owner notifying that owner that the property is being held at the police department with instructions on how to claim the property. If the property goes unclaimed, then the property will be disposed of in accordance to the law.



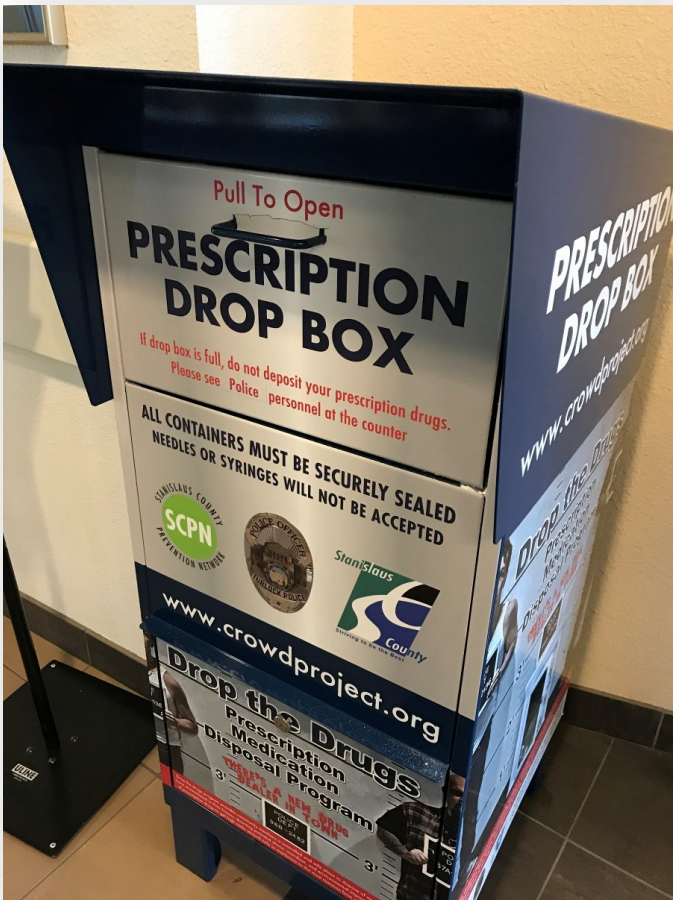


3) Found Property

All found property is held for a minimum of ninety days with the exception of property turned in solely for destruction (e.g. ammo or surrendered weapons). Property will be held an additional thirty days if there is a finder that wants to claim the property. A finder will not be able to claim a found gun. A receipt is issued to a finder by the Officer explaining the process and timeframe to claim the found property.



The most common types of found property are guns, bicycles, backpacks, cell phones, clothing, tools and driver licenses. The disposal of unclaimed property and evidence no longer needed is done at least twice a year at a designated disposal facility. A court order must be obtained from a Magistrate in order to dispose of illegal or controlled substances or guns. During 2019, the Turlock Police Department incinerated 4,700 pounds of general burn items (documents, knives, pellet guns, bats, etc.). In July 2019, with the assistance of the Special Investigations Unit (S.I.U.), Property Specialists cleared a backlog of drug and marijuana cases that resulted in the incineration of 1,260 pounds of controlled substances, marijuana and guns.



The Take Back Program for prescription drugs has been in effect since March of 2015. The Take Back Program provides a safe disposal site for the community to properly dispose of unwanted, unused and expired prescription medications. This program helps to protect the environment by keeping medications from entering landfills and sewer systems which can negatively impact the environment. During 2019, Turlock Police Department took in 1,287 lbs. of prescription drugs and has incinerated 880 lbs. thus far. All containers must be securely sealed. Syringes are not accepted. The collection box is located in the lobby of the Turlock Police Department.

Property is released by appointment. To make an appointment, contact the Property and Evidence Unit at (209) 664-7355.

Professional Standards



Due to the continued staffing shortages in the Patrol Unit, the Professional Standards Officer position has been left vacant. This position's duties include assisting the Professional Standards Sergeant Michael Parmley with police permit processing, press releases, coordinating and scheduling Ride-Alongs with Police Officers and in the Communications Unit, coordinating press conferences and on-camera interviews and other Public Information Officer (P.I.O.) duties, such as social media. The Professional Standards Sergeant has assumed these additional duties with assistance from the Crime Analyst.

The Professional Standards Sergeant has many roles within the Turlock Police Department. These roles include Training Manager, Internal Affairs Investigator, police permitting and Carry Concealed Weapons Investigator, keeping statistics on Use of Force and pursuits and also covering the duties of the vacant P.I.O. position.

The Professional Standards Sergeant is also responsible for acting as a liaison between various agencies and the department, such as California Alcohol Beverage Control, California Department of Corrections and Rehabilitation, the

City of Turlock Planning Department and California Commission on Peace Officer and Standards Training. Sergeant Parmley is also entrusted with providing security and safety at all Turlock City Council meetings.

The Professional Standards Sergeant currently has one Volunteer who assists with the police permitting process. In 2019, there were 316 police permits issued, an increase of 25% since 2018. These permits include one-day alcohol sales permits, employment permits for various poker room employees, massage therapists, itinerant vendors, retail firearm vendors, dance permits and second-hand dealers. The Volunteer assisted with the approval of over 119 Ride-Along applications for the department, a -17% decrease since the previous year.

Turlock Police Department personnel attended sixty-nine training classes in 2019. This equated to 3,157 hours of enhanced training in an effort to provide the most current and up-to-date skills for employees. This was a -30% decrease in training for staff, being that the training budget was drastically reduced due to the decrease in the police department's budget this year. With this reduction in training, employees still completed in-house the minimum mandatory training requirements. Additionally, fifty-six hours of internal training was provided to all Officers, Corporals and Sergeants.

In 2019, there were 100,542 reported incidents. Of those calls for service, 3,774 resulted in arrests, and in those cases, force was utilized 0.76% of the time, which is an attestation to our training regarding diffusion techniques.

As the department's P.I.O., the Professional Standards Sergeant is responsible for ensuring that incidents of public interest are disseminated to the public and area media outlets. Almost daily, contact is made with media outlets, as well as the publication of arrests on the police department's website. In 2019, there were thirty-one press releases published. As a part of the P.I.O.'s duties, the Sergeant works closely with the Crime Analyst who has responsibility of all Turlock Police Department social media pages to ensure that accurate information is provided to the public in a timely manner.

Crime Analyst

The Crime and Community Information Analyst is a hybrid of the duties of a traditional Crime Analyst and community outreach. The Analyst is responsible for analytical evaluation of crime patterns, crime mapping, aiding Detectives and Police Officers with their open investigations, crime reporting and special projects for community outreach through social media. In efforts to support the vacant Public Information Officer position, the Analyst contributes by sending out press releases and community information to the public and media outlets when needed. The Analyst oversees all department social media sites including Facebook, Twitter, Instagram, YouTube and Nextdoor.

In 2019, the Analyst's role was greatly utilized to create Officer safety bulletins, crime alert bulletins and statistical reports for both internal and external department needs. Using numerous software programs along with the department's dispatching system, reports were created to show crime rates, service demands and the department's strategies and

responses to serve the community of Turlock. The Analyst is also responsible for the creation and design of the department's Annual Reports.



Social Media



Continuing to utilize the dominance of communication through social media, the police department is dedicated to putting out our message directly to our citizens through the social media platform. Providing current data, relational information and posts that ask the public for their help has continued to prove that social media is the best way to let the citizens of Turlock know what their police department is doing for them on a daily basis. Whether it is an official Press Release, road closures, emergency information, special events, or even a heart warming story that an Officer was involved in, telling our message, first-hand by us, is best accomplished through social media.

In 2019, all the department's social media pages continued to grow, which in return to the police department, showed how much the public supported us. The department's Facebook page continued to grow, reaching 13,345 followers by the end of the year. The department's Instagram page continues to be the fastest growing page, with 9,455 followers, an increase of 73% since last year.

The police department has an active presence on Facebook, Twitter, Instagram, YouTube, Nextdoor and Nixle. The department recognizes that citizens use different styles of social media. To ensure that the department has the best reach to all of its citizens, the department uses as many social media platforms as possible.

Open House

On May 4, 2019, the Open House event took place at the Turlock Police Department for its community members. The event opened with the National Anthem being sang by Turlock Police Officer Gavin Allison, followed by Chief Amirfar's welcoming and an appearance by Congressman Josh Harder.

During the festivities, attendees were able to go past the lobby doors into the department to see firsthand work that the department does on a day-to-day basis. Live demonstrations from the Traffic Safety Unit and a K9 team took place during the event. Additionally, the Bicycle Unit hosted a Bicycle Rodeo for children to bring their bicycles to the event to ride through a course to learn basic safety and the rules of the road.



Camera Registration

The Turlock Police Department has partnered with CrimeReports.com to host a camera registration website that citizens of Turlock can easily access to help assist Officers with an investigation if it were to ever occur in their area. By registering your business or home location as having security cameras, it saves Officers' time when investigating a crime that might be time sensitive. A common misconception is that this registration allows the police department to access someone's live surveillance feed, however, this is not the case. The registration only shares your contact information with the police department. Then, if ever a crime were to happen in the area where the address was registered, the police department would contact you for your footage.

To help promote camera registrations, the police department will provide a free yard sign and sticker for residents to display at their home to further prevent crime from happening in their neighborhood.



Coffee with the Chief



Chief Amirfar continued his monthly Coffee with the Chief events for the citizens of Turlock in 2019. Once a month on a Saturday morning, the Chief hosted an open forum for anyone who wanted to join in and to enjoy a cup of coffee. Residents, business owners and interested community members regularly attended, bringing their questions and concerns about crime and Turlock to the table.

TPO Patches with a Cause

In 2019, the department redesigned their shoulder patches to raise awareness. During designated months throughout the year, Officers are encouraged to wear these alternative patches on their uniforms. During the month of April, an Autism Awareness patch. During the month of October, a Breast Cancer Awareness Patch. Lastly, for Prostate Cancer Awareness, during November for "Movember." The department partnered with the Turlock Associated Police Officers (TAPO), to sell these patches and then donate all proceeds to the prospective associations for each disease. Please contact TAPO on their Facebook page or at TAPOfundraiser@gmail.com if you are interested in purchasing one or more of these patches.



Turlock Police Activities League

The Turlock Police Activities League (P.A.L.) is a non-profit 501(c)(3) organization. The current Board Chairperson is Chief Nino Amirfar and the rest of the board is comprised of Police Officers, T.U.S.D. educators, City officials and community leaders. P.A.L. worked with several youth-based organizations throughout the year.

During 2019, P.A.L. donated items such as P.A.L. t-shirts, backpacks, school supplies, and sporting equipment to West Side Ministries, T.U.S.D. schools and other private organizations. At the annual Downtown Halloween Turlock Trick-or-Treat event, P.A.L. handed out over \$700 worth of candy that was generously donated by Walmart.

P.A.L. continued to work within the community to promote relationships with the youth. One example is with the 10K with a Cop program, which had 300 elementary aged youth that ran with Officers all school year up until the 10K fun run event. The 10K with a Cop program brings Police Officers and at-risk youth together, giving the kids a positive role model teaching about goals and physical fitness. P.A.L. was proud to sponsor 10K with a Cop with a \$2,500 donation.

P.A.L. donated \$1,500 to Westside Ministries to assist their organization in hosting summer sports camps for disadvantaged youth in Turlock.

P.A.L. provided 700 pool passes to Police Officers to hand out to youth when they came into contact with them on patrol. Each pass allowed one free entry into a Turlock City

pool throughout the summer of 2019, allowing a fun experience during the hot summer months.

These events would not have been possible without the generous donations from Harvest Church (\$10,000.00), Walmart (\$1,000.00), Tri-County Bank (\$1,000.00), Chief Amirfar B-Day Facebook (\$1,227.00) and numerous community members (\$2,626.00).

Turlock P.A.L. and our community are making a positive impact for our youth!

Follow Turlock P.A.L. on Facebook and Instagram, and check out their website at www.turlockpal.org.



Awards

Officer of the Year



Officer
Jacob Young

Employee of the Year



Field Operations Secretary
Dominique Sanchez

Volunteer of the Year



VIP
Linda Davis

Excellence Award

Traffic Safety Unit



Sgt. David Hall



Ofc. Mike Simbalenko



Ofc. Greg Roton

Chief's Award



Cpt. Steven Williams

Special
Commendations



Ofc. Hiram Duncan



Ofc. Cody Lawrence

Peace Officers Memorial



Every year in May, during the Peace Officers Memorial Week, the Stanislaus County Peace Officers Association holds a memorial service for the men and women in law enforcement who lost their lives in the line of duty.

Members of the Turlock Police Department attend and participate each year, to show their respect for their fallen brothers and sisters in blue.



(Left) Chief Amirfar with Connie Willert, the widow of Ray Willert who was a Turlock Police Officer killed in the line of duty in 1973.



Retirements



Senior
Records
Technician

Cheryl
Perrien

Retired:
June 2019



Police
Lieutenant

Steve Webb

Retired:
November
2019



Police
Sergeant

Lee
Medlin

Retired:
December
2019

Our Fallen Never Forgotten



Off. Laron B. New
E.O.W. Aug., 14, 1935

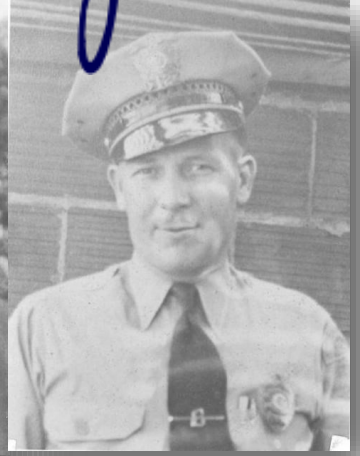
Officer New was attempting to catch up with a vehicle on his motor bike when another vehicle pulled out in front of him, causing him to strike the vehicle so hard it dislodged the rear axle. Officer New was an Officer for only four months when killed in the line of duty.



Off. Joe E.
Kerley
E.O.W. Nov. 1, 1949

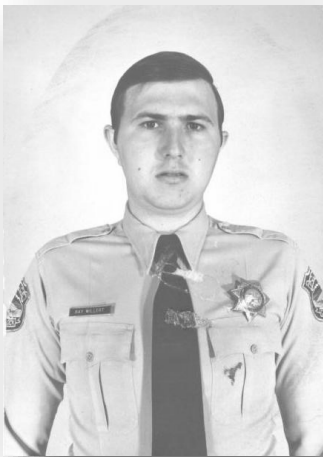


Off. Glenn E.
Winans
E.O.W. Nov. 1, 1949



Off. George G.
Brendenberg
E.O.W. Nov. 4, 1949

Officer Kerley, Officer Winans and Officer Brendenberg were all in the same police vehicle responding to a prowler call. While on the way, the vehicle had to cross railroad tracks in dense fog. While crossing over the tracks, the vehicle was struck by a train. When the accident occurred, the impact was so great that the refrigerated car that they struck was derailed. Officer Kerley and Officer Winans were instantly killed on impact. Officer Brendenberg succumbed to his injuries three days later.



Off. Raymond C. Willert
E.O.W. Feb. 9, 1973

An employee at Western Union Bank was on the phone with a woman at the Turlock radio station when two armed men rushed into the bank and demanded money. The bank employee dropped the phone and left the line open, allowing the woman at the radio station to hear what was going on while she called the police. The first Officers to arrive on scene saw a man exiting the office of the DeLuxe Motel, that was located on the same property of the bank and believed he might have been a suspect. The Officers stopped him at gunpoint and called for back-up. But the real suspects were inside the bank office. Officer Willert was the first back-up Officer to arrive and took position, using the bank office as cover. As he cautiously approached the other Officers, he passed directly in front of the bank office. As a suspect inside the bank saw Officer Willert outside the bank office, he fired a single shot at Officer Willert. The shot alerted the Officers to the suspect's location which led to one suspect's capture and the other in a vehicle chase that ended in Modesto's Airport district. Ultimately, the suspect was finally caught in a warehouse in Modesto, along with the getaway driver and another suspect in the vehicle. Officer Willert was rushed to the hospital but died later that evening. Officer Willert was twenty-five years old, leaving behind a young wife and a three year old daughter.

Honoring Fallen Officer New in 2019



In March, Lieutenant Cervenka traveled to Oklahoma with the Peace Officer Memorial Group for a very special presentation to the family of one of the fallen Officers from the Turlock Police Department. The Peace Officer Memorial Group and the Mustang Masons were able to create a footstone to be added to the headstone of Fallen Officer Lavon B. New, which rests in the Mustang Cemetery in Mustang, Oklahoma. The footstone is a replica of Officer New's badge, accompanied with a Turlock Police challenge coin. Lieutenant Cervenka and the Peace Officers Memorial Group were able to present this to New's grandchildren, great-grandchildren and great-great-grandchildren.



